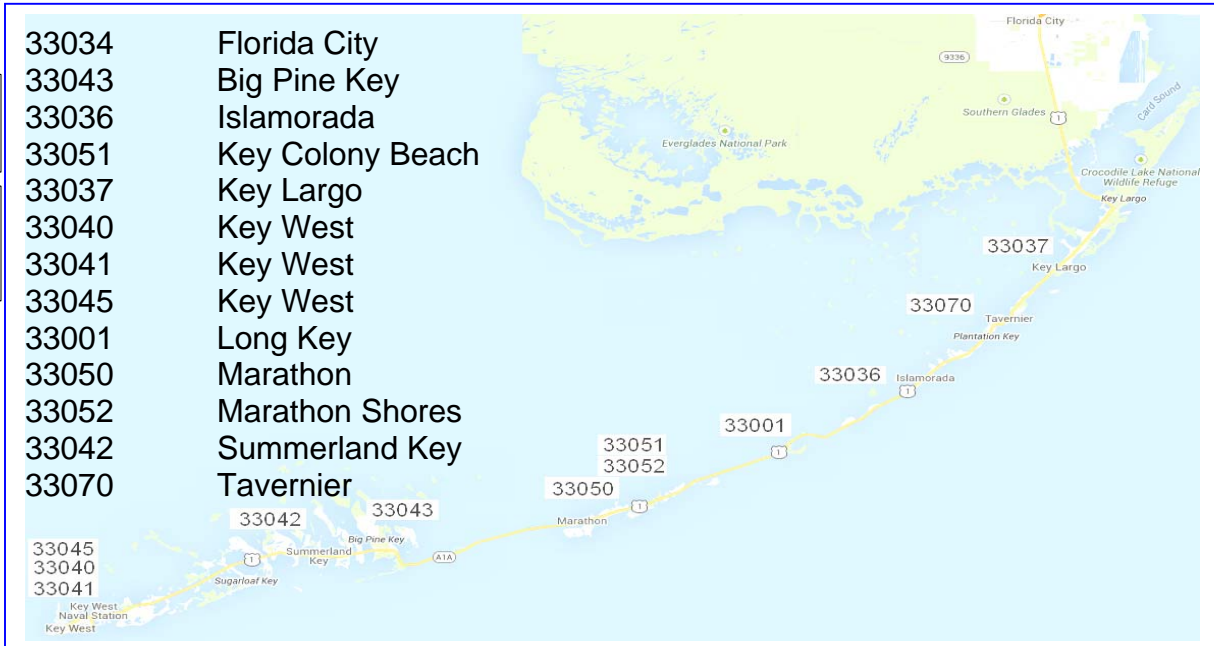


Florida Keys Social Services Guide

This document contains a listing of services available and the provider contact. Many of the providers offer free or low cost services based on income. Contact the providers to verify before referring a client. This document is not all-inclusive.

Use the following ZIP codes to find local services.



Some Monroe County government websites have not been updated since 2012. As this guide is not affiliated with the Monroe County Government you will need to verify their web content.

When available, checklists, applications, and other forms used by providers are included at the end of this document.

The services listed herein have been contacted by phone and the contact information is accurate as of the date listed for the specific provider. In those instances where phone numbers were still active but no direct contact could be made a note was added to their listing. This document should be considered a starting point for finding services.



Additions to Edition 12

- STS Application (form at end)
- Advocacy Plan from DOJ OVC TTAC Training (form at end)
- Medicare/Medicaid Transportation Providers
- Monroe County Special Needs Registry (form at end)
- Verifications of many web sites – corrections, deletions
- Trinity Presbyterian church, key West
- Monroe County Health Department – sub offices

Additions to Edition 11

- American Cancer Society, Road to Recovery
- Celebrate Recovery
- Xena Fund – Veterinary
- Lower Keys Friends of Animals – Veterinary
- Spay Neuter in Paradise – Veterinary
- Key Largo Animal Shelter/Humane Animal Care Coalition – Veterinary
- Florida Keys SPCA – Veterinary

Additions to Edition 10x

- Depression/Bi-Polar Support Group
- Area Health Education Center, Florida Keys
- Low-Income Energy Assistance Program (LIHEAP)
- City Electric System, Key West
- Florida Keys Electric Operation Roundup
- Farm Share, Florida City
- Miami-Dade Community Action & Human Services, Florida City
- Centro Campesino, Farmworkers Center, Inc. Florida City
- Community Health Ministries in the Upper Keys
- AIDS Help of Monroe County
- Visiting Nurse Assn & Hospice of the Florida Keys
- VA Health Clinics, Key West, Key Largo, Homestead
- Rapid Re-housing Program, Catholic Charities
- Florida Keys Foster and Adoptive Parent Assn
- United Way of the Florida Keys
- DCF Assistance Program Community Partners
- Middle Keys Transportation
- Healthcare Rides
- Logisticare and Medicaid+HMO and Humana
- VA Outpatient Clinic Transportation
- =====
- Rape Crisis Hotline (services lacking)
- Section 8 Housing (still growing)
- Transportation – Medical, Elderly, Disabled (services being located)

Edition Notice

Edition 12a, June 27, 2015

The author of this document reserves the right to make changes to this guide without notice. Effort was made to eliminate inaccuracies and omissions. However, the author makes no implied warranty of fitness for a particular purpose.

This edition contains all the service provider names and their associated information that was found by the author's research. Much of the information was taken from the respective provider's web sites. Always verify services listed before referring a client.

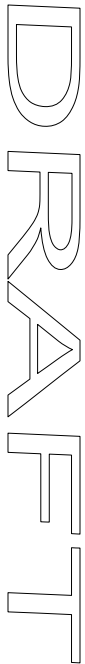


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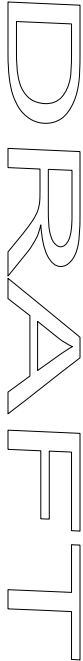
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MONROE COUNTY & OTHER FLORIDA STATE SERVICES

Affordable Housing Advisory Committee

Phone: (305) 289-2514 Verified (12/18/2014)

From their website: Nothing has been updated since 2012. The mission of the committee is to address the issue of affordable housing opportunities for residents and workforce and to fulfill the requirements in Section 420.9076 of the Florida Statutes regarding the Local Housing Assistance Plan.

Marathon Gov. Center
2798 Overseas Highway
Marathon, FL 33050

<http://www.monroecounty-fl.gov/index.aspx?NID=301>

Human Services Advisory Board

Phone: 305.292.4482 Verified (12/18/2014)

<http://www.monroecounty-fl.gov/index.aspx?nid=318>

From their website: The purpose of this board is to review funding requests from non-profit human services agencies and make recommendations to the BOCC. The board bases its recommendations on an evaluation of the county's needs, agency capability and past performance, and an established set of guidelines. An eligible organization must provide medical services, core services and/or quality of life services.

These categories are weighted, with medical services receiving 65% of the total available funding, core services 35% and quality of life services, 5%.

Applications Deadline: 5:00 pm, April 18, 2014

Monroe County Office of Management and Budget
1100 Simonton Street
Second Floor, Room 2-213
Key West, FL 33040

Agency for Persons with Disabilities (APD)

Phone: (305) 349-1478

FAX: (305) 377-5028

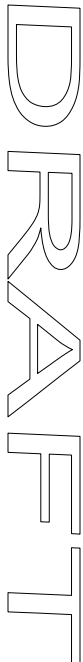
<http://apd.myflorida.com/region/southern/>

From their website: The Agency Supports Persons with Developmental Disabilities in Living, Learning, and Working in their Communities. The Agency Supports Persons with Developmental Disabilities in Living, Learning, and Working in their Communities. For the Southern Region, please direct any questions about the Significant Additional Needs request process to the following staff members:

Hillary Jackson - (305) 808-6251

Roland Vializ - (305) 377-7127

Martine Saint-Aime - (305) 808-6282



CARES Department of Elder Affairs

305-671-7200 verified 03/23/2015

This is the preadmission screening program for nursing facility or alternative placement.

7300 N. Kendall Dr.
Suite 780
Miami, FL 33156

Community Development Office

305-292-1221 verified 03/23/2015

Provides information about weatherization and other programs for economically disadvantaged citizens through support services.

1403 12th St.
Key West, FL 33040

Deaf Services Bureau

305-560-2866 verified 03/23/2015

Fosters the development, improvement and growth of services for deaf, hard of hearing and late deafened people in Florida.

1250 N.W. 7 St.
Suite 207
Miami, FL 33125

Department of Children and Families Community Partners

<http://www.myflfamilies.com/service-programs/access-florida-food-medical-assistance-cash/general-program-information>

From their website:

The Department of Children and Families, Economic Self Sufficiency Program has several programs that can help Florida families. They include, Food Assistance, Temporary Cash Assistance, Medicaid and Refugee Assistance.

Each of these programs has its own eligibility rules, but you may apply for any (or all) of these programs at one time using the same application.

Local community partner agencies help the Department of Children and Families provide access to public assistance services.

NOTE: The following table is from the DCF website.

| | | | |
|---------------------------------------|----------------|--|--------------|
| Aids Help Inc. | Current Client | 1434 Kennedy Dr, Key West | 305-296-6196 |
| American Red Cross Lower Keys Branch | General Public | 5450 McDonald Ave Unit 11, Key West | 305-296-4033 |
| Cancer Foundation Of The Florida Keys | Current Client | 3426 No. Roosevelt Rd, Key West | 305-294-7300 |
| Careersourcesfl Key Largo | General Public | 103400 Overseas Hwy Suite 239, key Largo | 305-853-3540 |

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| | | | |
|---|---------------------------|---|--------------|
| Careersourcesfl Key West | General Public | 1111 12th St Suite 308, Key West | 305-292-6762 |
| Catholic Charities Of The Archdiocese Of Miami | General Public | 2706 Flagler Ave, Key West | 305-292-9790 |
| Center For Independent Living Of The Keys | Current Client Population | 103400 Overseas Hwy Suite 243, Key Largo | 305-453-3491 |
| Chi Community Health Of South Florida, Inc./ Marathon Health Center | General Public | 2855 Overseas Hwy, Marathon | 305-743-4000 |
| Childrens Medical Services | Current Client | 3333 Overseas Hwy, Marathon | |
| Department Of Juvenile Justice | Current Client | 81990 Overseas Hwy., Islamorada | 305-664-0662 |
| Domestic Abuse Shelter | Current Client | Confidential Address | 305-743-4440 |
| Florida Keys Children's Shelter | Current Client | 1102 Truman Ave, Key West | 305-292-0999 |
| Guidance Care Center -key West | Current Client | 1205 Fourth Street, Key West | 305-434-7660 |
| Guidance Care Center- Key Largo | Current Client | 99198 Overseas Hwy Suite 5, Key Largo | 305-434-7660 |
| Guidance Care Center- Marathon | General Public | 3000 41st Street Ocean, Marathon | 305-434-7660 |
| Healthy Start Coalition | Current Client | 1100 Simonton St, Key West | 305-293-7515 |
| Heron Supported Living | Current Client | 67 Coco Plum Dr, Marathon | 305-743-4129 |
| Independence Cay | General Public | 1669 Overseas Hwy, Marathon | 305-743-3121 |
| Kair | General Public | 3010 Overseas Hwy, Marathon | 305-743-4582 |
| Keys Overnight Temporary Shelter (kots) | Current Client | 5537 College Road, Key West | 305-600-7624 |
| Lifestar Case Management Services | General Public | 1111 12th St Suite 310 Office E, Key West | 305-296-1233 |
| Marathon Mobile Homeless Outreach | General Public | 6099 Overseas Hwy, Marathon | 305-879-9493 |
| Meds/lkmc | Current Client | 5900 College Road Key West | 305-294-5531 |
| Samuel's House Inc | Current Client | 1614 Truesdell Court Key West | 305-296-0240 |
| St Mary's Mission | General Public | 5640 Macdonald Ave Key West | 305-292-3013 |
| Wesley House | Current Client | 3114 Flagler Ave Key West | 305-293-0850 |



Division of Vocational Rehabilitation, Florida Dept of Education

<http://rehabworks.org/index.shtml>

From their website: Vocational Rehabilitation (VR) is a federal-state program that helps people who have physical or mental disabilities get or keep a job. VR is committed to helping people with disabilities find meaningful careers.

Our Mission is "to help people with disabilities find and maintain employment and enhance their independence." Our Vision is "to become the first place people with disabilities turn when seeking employment and a top resource for employers in need of qualified employees."

In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.

Key Largo Unit 23LB,

103400 Overseas Hwy., Suite 251
Key Largo, FL 33037-2834
Phone: (305) 453-1271
Fax: (305) 453-1270

Key West Unit 23L

1111 12th Street, Suite 311
Key West, FL 33040
Phone: (305) 293-7586
Fax: (305) 292-7127

Housing Authority of the City of Key West

Phone: 305-296-5621 Verified 03/23/2015

Provides housing to low and low-to-moderate income residents through Section 8 and public housing programs.

1400 Kennedy Drive
Key West, FL 33040

Miami-Dade Community Action and Human Services

<http://www.miamidade.gov/socialservices/center-florida-city.asp>

Phone: 305-247-2068

Fax: 305-242-7909

Open Monday – Friday, 8 a.m. - 5 p.m.

Care to Share Program

Elderly Home Energy Assistance Program (EHEAP)

Emergency Food & Shelter Program

Family Development

Information & Referrals

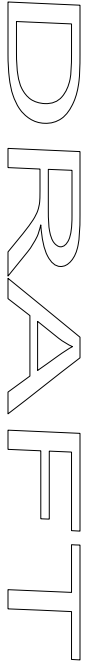
Lifeline & Linkup Telephone Applications

Low income Home Energy Assistance Program (LIHEAP)

Florida City Center

1600 NW 6 Court

Florida City, Florida 33034



Monroe County Health Department

Phone: 305-293-7534 verified 03/23/2015

Offers primary care, personal health and related medical services.

Lower Keys Office (Main Office)

P.O. Box 6193
1100 Simonton St.
Key West, FL 33041

Middle Keys Office

Ruth Ivins Center
3333 Overseas Highway
Marathon, FL 33050
Phone (305) 289-2708
Fax (305) 289-2479

Upper Keys Office

The Roth Building
50 High Point Road
Tavernier, FL 33070
Phone (305) 853-3240
Fax (305) 853-3242 medical ins

Key West

Roosevelt Sands Center
105 Olivia Street
Key West, FL 33040
Phone (305) 293-1741
Fax (305) 293-1747

Monroe County Housing Authority (New Port Village)

Phone: 305-453-9200 verified 03/23/2015

Provides housing to low and low-to-moderate income residents through Section 8 and public housing programs.

1 Harry Davis Circle
Key Largo, FL 33037

Monroe County Social Services Community Care for the Elderly

Phone: 305-292-4573 verified 03/23/2015

This is the county lead agency. Provides case management and in-home services to qualified elders.

1100 Simonton St. Gato Building
Key West, FL 33040

Monroe County Special Needs Registry

Phone: 305-292-4591 verified 03/23/2015



Provides emergency evacuation services to elders and other persons with special needs.

Office for Students with Disabilities (FKCC)

Phone: (305) 809-3269 verified 03/24/2015

Suzy Park, Coordinator for Disabled Student Services, suzy.park@fkcc.edu
<http://www.fkcc.edu/current-students/advising-disabled-student/>

Note: Several programs are listed on their website for ADA services.

From their website: Florida Keys Community College is committed to providing full access to all programs, services and facilities for qualified individuals with documented disabilities as mandated by the Americans with Disabilities Act of 1990 (ADA) and in compliance with Section 504 of the Rehabilitation Act of 1973.

Disabilities as outlined in the ADA and by the College may include specific learning disabilities, visual, hearing, speech, physical and other disabilities determined by individual situations. Disabled Student Services assists the disabled student in all aspects of college life to ensure his/her educational experience is a successful one. Financial aid is available for students with disabilities who are enrolling part-time based upon a necessary disability accommodation.

Specific information is not available online - 404 - File or directory not found.

TDD/Voice Elder Helpline

Phone: 305-670-4357 verified 03/23/2015

Accesses a qualified Information and Referral specialist who can provide information about services available for elders and their caregivers within the local community.

TIES (Transition to Independence, Employment and Success)

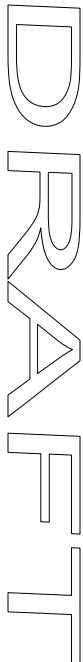
Phone: 305-292-7178

<http://tiesprogram.wordpress.com>

From their website: We provide authentic learning experiences for young adults ages 18-22, who are enrolled in Special Education at Key West High School. The program operates in a small building behind Sigsbee School on NAS Key West.

Monroe County School District. The TIES program serves students ages 18-22 who continue to need support and instruction in developing “real world” skills such as employment and independent living. Students are provided community-based job training and coaching to acquire skills required for employment. The program is located on Sigsbee Naval Base.

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CHILD SERVICES

Center for Transformative Counseling

Phone: (305) 407-7676 Verified (12/20/2014)

c/o Center for Transformative Counseling, Inc.
801 Georgia Street
Key West, FL 33040

<http://www.griefcounselors.org/index.html>

The Center for Transformative Counseling seeks to expand personal and community awareness of grief and loss as opportunities for transformation by: Providing individual, family, and group counseling, Presenting educational programs, Serving as community consultants, Responding to public issues and crises.

Department of Children and Families

Phone: 1-800-96ABUSE (962-2873) Verified (12/20/2014)

TDD: 1-800-453-5145

FAX: 1-800-914-0004

Phone: 305.292.6745 (Verified 02/17/15) Adult Services

http://www.myflorida.com/cf_web/

District Representative Phone: 305-377-5055

Report abuse, apply for government assistance, or check on the status of applications for assistance.

Early Learning Coalition of Miami-Dade, Monroe

Phone: 305.296.5557 (verified 02/16/15)

Phone: 305.743.7111 Marathon (ext 208 and 210) (verified 02/16/15)

Offices are in Key Largo (ext 2) and Key West (ext 1) using the main phone number. This organization has many services for children. Among them are VPKs and Certificates, payment assistance, and child care.

Florida Keys Children's Shelter Inc.

Phone: 305-852-4246 verified (12/23/2014)

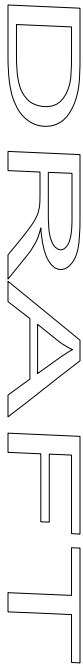
Fax: 305-852-6902

73 High Point Road

Tavernier, Florida 33070

<http://www.fkcs.org/>

From their website: Our job is to help children and their families get back on track—because everyone deserves the chance to shine. The Florida Keys Children's Shelter is more than just a place to stay. Our extensive programs—both residential and non-residential—have helped and counseled thousands of children and families in their time of need since 1985. We're dedicated to providing the best possible solutions for abused, abandoned or neglected



children; and children that have run away, are truants, or are considered ungovernable by their parents.

Florida Keys Foster and Adoptive Parent Assn

<https://www.facebook.com/FKFAPAinParadise>

The group was organized to support all of the foster/Adoptive children and their Parents. Among the services provided is a clothing closet for kids in care.

Kid Care

Phone: 1-888-540-5437, 1-800-821-5437 verified (12/23/2014)

P.O. Box 932, Long Key, FL 33001

<http://www.floridakidcare.org>

Provides for medical insurance for children in the Florida Keys. The Rural Health are eligible for low-cost or free health care coverage. Parents need to take the first step and enroll them in Florida KidCare. Florida KidCare provides participating children with regular checkups, prescription drugs, hospitalization and immunizations, plus vision services, care for special conditions such as asthma, and more.

Independence Cay, Marathon

Phone: 305-743-4582 verified (01/05/15)

1669 Overseas Highway, Marathon, behind Royal Furniture.

3010 Overseas Highway

Marathon, FL 33050

<http://www.kaironline.net/id35.html>

KidKAIR provides local children with the items needed to help them live healthy, successful lives. Works with local schools and organizations to meet each child's needs based on their circumstances.

Inez Martin Child Development Center

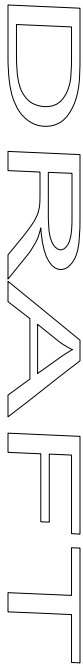
Phone: 305.296.5231 Verified (01/16/2015)

1100 Varela Street

Key West, FL

<https://www.wesleyhouse.org/inez-martin/Pages/default.aspx>

We practice the Creative Curriculum approach to early childhood learning which includes using computers, arts and crafts, field trips and outdoor activities for a diverse learning experience. We offer Florida's free Voluntary Pre-Kindergarten program to four-year olds, and all children receive a free nutritional meal program offering breakfasts, lunches and afternoon snacks.



KAIR & Community United Methodist Church

Phone: (305) 743-4582

3010 US1

Marathon

See: Independence Cay, Marathon page 18

Monday, Tuesday, Thursday, Friday – 9 AM ~ 12 noon

Wednesday – 2 PM ~ 5 PM

Call for appointments

KAIR (Keys Area Interdenominational Resources) is a non-profit organization seeking to serve those individuals and families in Marathon and the Florida Keys who have found themselves in crisis.

Wesley House Family Services- Key West

Phone: 305-809-5000 Verified (12/20/2014)

Toll free phone: 877-595-5437

Fax: 305-809-5010

Key West Main Office

1304 Truman Ave.

Key West, FL

<https://www.wesleyhouse.org/Pages/default.aspx>

Wesley House provides dedicated case management services whenever a report of abuse, neglect or abandonment has been investigated and verified by the Department of Children and Families. Although family preservation and reunification is important, a child's safety is always first and foremost and occasionally a child must be removed from his or her home on a temporary or long-term basis and moved into a relative's care or foster care. Our hope is always to reunite the child with his or her biological family.

Our voluntary, in-home program called Healthy Families-Monroe which offers support services to expectant families and families with newborns encourages stable and nurturing homes and is proven to reduce incidences of child abuse or neglect.

Wesley House Family Services, Healthy Families Monroe

Phone: 305-809-5000 Verified (12/20/2014)

Toll free phone: 877-595-5437

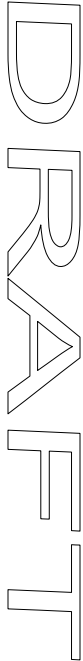
Fax: 305-809-5010

1623 C-3 Spalding Ct

Key West, FL 33040

<https://www.wesleyhouse.org/Pages/default.aspx>

Wesley House Family Services offers a voluntary, in-home support program for expectant families and families with newborns that promotes child health and development, encourages stable and nurturing homes and positive parent-child relationships and helps ensure that the medical and social needs of families are



met. These services are provided through our Healthy Families-Monroe program and are free of charge.

Trained family support workers offer families weekly visits during flexible hours, in the convenience of their own homes, to help parents manage the stress of new parenthood, share parenting skills and support parents in achieving personal and family goals for the good of the family.

Wesley House Family Services- Marathon

Phone: 305-809-5000 Verified (12/20/2014)

Toll free phone: 877-595-5437

937 107th St, Gulf
Marathon, FL 33050

<https://www.wesleyhouse.org/Pages/default.aspx>

Wesley house family services promotes and enhances the safety, well-being, and development of children by educating, supporting and meeting the needs of families.

Wesley House Family Services- Tavernier

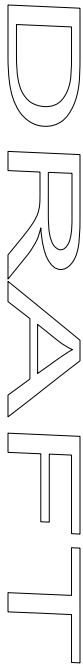
Phone: 305-809-5000 Verified (12/20/2014)

Toll free phone: 877-595-5437

175 Wrenn Street, Tavernier

<https://www.wesleyhouse.org/Pages/default.aspx>

Wesley house family services promotes and enhances the safety, well-being, and development of children by educating, supporting and meeting the needs of families.



DOMESTIC VIOLENCE SERVICES

Care Center for Mental Health (CCMH)

Phone: 1-800-443-3784, 305-573-DRUG Verified (12/22/2014)

This organization is now located in Miami.

<http://www.villagesouth.com/>

169 East Flagler Street

Suite 1300

Miami, FL. 33131

Domestic Abuse Shelter (Upper Keys)

Phone: Marathon (305) 743-4440 Key Largo 305-451-5666 Verified (12/19/2014)

Call for location.

Tavernier, FL 33070

<http://www.domesticabuseshelter.org/>

From their website: The Domestic Abuse Shelter (DAS) is a non-profit organization, providing comprehensive services for individuals and families experiencing domestic and sexual abuse. The Domestic Abuse Shelter, Inc. is the only certified emergency shelter in Monroe County that provides refuge for victims of domestic and sexual violence and their children. Residents may stay at the shelter for up to six weeks.

Domestic Abuse Shelter - Key West Outreach Office

Phone: 305 292.6647 Verified (12/20/2014)

P.O. Box 522696

531 Southard Street (Admin Office 305.294.0821)

Key West, FL 33036

<http://www.domesticabuseshelter.org/>

Emergency Shelter- short-term crisis counseling, temporary shelter, 24-hour answering service, information, referral, advocacy, sexual assault specialist children's specialist.

Call police if lethal weapons involved.

Do not give out Support Group times or places, have clients contact DAS for information.

Domestic Abuse Shelter- Gay and Lesbian Assistance

Phone: (305) 743-4440 Verified (12/20/2014)

P.O. Box 522696

Marathon Shores, FL 33052

Answers phone 24 hour hotline (verified 02/17/15), short term crisis counseling, information, referral, and advocacy for victims of same sex domestic violence. Also, community education and professional training on same sex domestic violence.



Domestic Abuse Shelter- Middle Keys Outreach Office

Phone: (305) 743-4440 Verified (12/20/2014)

P.O. Box 522696

Marathon Shores, FL 33052

Emergency Shelter - short-term crisis counseling, temporary shelter, 24-hour answering service, information, referral, advocacy, sexual assault specialist, children's specialist. Call police if lethal weapons involved. Do not give out Support Group meeting times or places, have clients contact DAS for info.

Guidance / Care Center, Inc.

Phone: (305) 434-7660 Verified (12/22/2014)

Fax: (305) 434-9040

3000 41st Street - Ocean,

Marathon, FL 33050

Guidance / Care Center - Key Largo

(305) 434-7660 • Fax: (305) 451-8019 Verified

99198 Overseas Hwy., Suite 5,

Key Largo, FL 33037

Guidance Care Center - Key West

Phone: (305) 434-7660 • Fax: (305) 292-6723 Verified

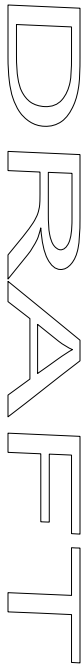
1205 4th Street,

Key West, FL 33040

<http://www.gcmk.org/index.html>

Guidance Clinic of the Middle Keys, Inc. (GCMK) provides behavioral health services, education, and support to benefit: People from all incomes and walks of life, adults, children, and families, persons experiencing issues with mental health and/or substance abuse problems, persons in crisis, adults with serious and persistent mental illness, mothers and fathers working to be better parents, children and youth with a behavior problem.

GCC works collaboratively with other agencies, schools, private providers, law enforcement, hospitals and other behavioral health providers to support and enhance the benefits to our clients, consumers and other stake holders.



Guidance Care Center (GCMH) Lower Keys

Phone: 305-434-7660 Verified (12/20/2014)

Fax: 305-292-6843

1205 Fourth Street

Key West, Florida 33040

https://www.westcare.com/page/where-we-serve_FL_01d verified 06/25/2015

Provides: Children's Outpatient Mental Health Services; Children's Outpatient Substance; Abuse Services; Children's Mental Health Case Management; School-Based Prevention and Intervention Services; School-Based Intensive Treatment Services for Severely Emotionally Disturbed Students Including: Intensive Individual Psychotherapy; Psychiatric Evaluation and Medication Management; Case Management; Family Services Planning Team; Designated Mental Health Authority for Juvenile Detention Center; Adult Outpatient Mental Health Services; Adult Outpatient Substance Abuse Services; Adult Case Management; Family Treatment Court Services; Adult Psychiatric; Evaluation and Medication Management; Monroe County Jail-Based Substance Abuse Program; AIDS Outreach; EAP Services; After School Youth Outreach Program

Marion Glass Domestic Abuse Shelters: (12/23/2014)

- Key Largo, (305) 451-5666
- Tavernier, (305) 852-6222;
- Middle Keys, (305) 743-4440;
- Big Pine Key (305) 872-9411;
- Lower Keys, (305) 294-0924.

Monroe County Sheriff's Office, Major Crimes Unit

Phone: (305) 289-2410 verified (12/22/2014)

After Hours:(305) 289-2351 verified (12/22/2014)

3103 Overseas Highway (substation)

Marathon, FL 33050

Specialized unit with detectives who investigate the cases and an advocate who conducts forensic interviews to facilitate improved and appropriate victim services. Victims Served: Adolescent victims; Adult victims of sexual battery; All child victims; Assault victims; Child victims of physical abuse; Child victims of sexual abuse; Domestic violence victims; DUI/DWI victims; Elder abuse victims; Hate crimes victims; Homicide survivors; Kidnapping victims; Neglect/abandonment; Other violent crime victims; Persons with disabilities; Stalking victims

Monroe County Sheriff's Office, Victim Advocate

Phone: (305) 853-3211 Verified (12/19/2014)

- Upper Keys, (305) 853-3211
- Middle Keys, (305) 289-2430
- Key West, (305) 296-2424

Services: On-site (victim's home) response, legal advocacy, assistance in obtaining injunctions (restraining order), social & economic support services.



Social Services, In Home Services of Monroe County

Phone: (305) 292-4500 or 292-4408 Verified (12/20/2014)

Fax: (305) 292-4417

1100 Simonton Street

Room 2-256

Key West, FL 33040

Hours: 8am - 5pm, Monday through Friday, Excluding County holidays. Services are mostly to the elderly, disabled, and indigent clients, with information and referrals given to other agencies. Some emergency assistance is available on a very limited basis to those who meet the requirements.

Social Services Community Care for the Elderly, Monroe County

305-292-4573

This is the the county lead agency. Provides case management and in-home services to qualified elders.

1100 Simonton St.

Gato Building

Key West, FL 33040

State Attorney Victim Assistance (12/20/2014)

Phone: 305-292-3400 Verified (12/20/2014)

FAX: 305-294-7707

Key West

Suite 201, 530 Whitehead Street, Key West, FL 33040

<http://www.keyssao.org>

Can provide information and resources to victims of crime.

State Attorney Victim Assistance

Phone: 305-298-2593 Verified (12/20/2014)

FAX: 305-743-6692

Marathon

4695 Overseas Highway, Marathon, FL, 33050

<http://www.keyssao.org>

Can provide information and resources to victims of crime.

State Attorney Victim Assistance

Telephone: Phone: 305-852-7170 verified (12/20/2014)

Plantation Key

FAX: 305-852-7349

88820 Overseas Highway, Tavernier, FL 33070

<http://www.keyssao.org/>

Can provide information and resources to victims of crime.

D
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T

US Attorney Victim/Witness Services

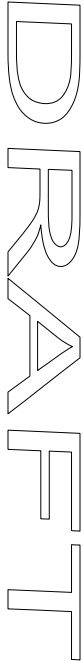
Phone: (305) 294-7070 verified (12/22/2014)

Fax: 305-292-1423

Local Number: 850-444-4000

<http://www.justice.gov/usao/fls/programs/vwa.html> verified

The Victim Witness Assistance Program is committed to ensuring that victims and witnesses of federal crimes are treated with fairness and respect and that victims are afforded rights and provided services necessary to help ease the impact of their victimization. Victims of crimes being prosecuted by this office will be notified of significant developments in the prosecutions.



EMPLOYMENT SERVICES

Centers for Independent Living

Phone: 305.453.1271 Division of Vocational Rehab

Phone: 305.453.3491 Centers for Independent Living (verified 02/17/15)

Fax: 305.453.1270

103400 Overseas Highway

Key Largo, 33036

These services are for people with disabilities who are seeking work. Working with the Florida Department of Education they provide: School to Work Transition, Deaf Services, Supported Employment, Ticket to Work (Social Security Admin program), Independent Living Program, Injured worker Program, Adults with Disabilities, Mental Health Programs, Migrant and Seasonal Farmworker, and the Florida Alliance for Assistive Services and Technology.

Career Source South Florida, Key Largo

Job Seeker – 305.853.3540 / TDD 305.453.1259

Employer – 305.453.5830

FAX – 305.853.3543 Full service One Stop Career Center

103400 Overseas Highway

Suite 239

Key Largo, FL

Career Source South Florida, Key West

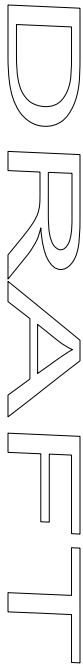
Job Seeker – 305.292.6762 / TDD 305.292.6899

Employer – 305.292.6762

FAX – 305.292.6891 Full service One Stop Career Center

1111 12th Street, Suite 307 & 308

Key West, FL



FOOD SERVICES – Pantry’s & Meals

Big Pine Methodist Church

Phone: 1-305-872-2470 verified (12/23/2014)

280 Key Deer Blvd

Big Pine Key 33043

Provides: food pantry open 12 noon to 1:00pm on Tuesday through Friday.

Burton Memorial Church Food Pantry

Phone: 305-852-2581 verified (12/23/2014)

93001 Overseas Hwy

Tavernier, FL 33070

Free meal at 5:00~7:00PM on Thursdays.

Food Pantry Mon & Wed from 9am~12, Tues & Thursday 5pm~7pm

Farm Share, Inc

Phone: (305) 246-3276 verified 04/11/2015

Farm: 305.248.3020

Florida City, FL 33034

<http://farmshare.org/>

Farm Share, Inc is a food pantry.

Food pantry service hours: Mondays through Fridays 8am - 4:30pm (Close during state holidays.). .

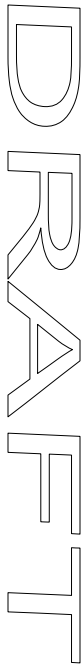
FARM SHARE’S headquarters are located in Homestead (the heart of Miami-Dade County’s agricultural area). This provides easy access to produce farmers, packers, brokers and wholesalers who freely donate fresh fruits and vegetables, saving money on transportation costs. By utilizing the supply of bulk produce donations (42,000 lbs at a time) from Florida farmers, we don’t need to spend money on soliciting and collecting individual donations from hundreds or thousands of donation sites. There is no more efficient way to feed hungry people than the Farm Share way. FARM SHARE has the capacity to store several dozen trailer loads of both dry and frozen foods.

YOUR NON-PROFIT ORGANIZATION CAN RECEIVE FRESH PRODUCE FROM FARM SHARE

Complete the Farm Share Agency Application. It’s simple and helps us get to know your organization and the people you serve.

Please send completed applications and 501(c)3 forms to:

Farm Share Homestead alfio@farmshare.org or fax to 305-248-3020



First Baptist Church of Islamorada Food Pantry

Phone: (305) 664-4910 verified (12/23/2014)

PO Box 453

81201 Overseas Hwy

Islamorada, FL 33036

Free meal at 6PM on Tuesdays. verified

Food Pantry open 11am ~ 12pm and 6:45 ~ 7:45 Tuesdays

First Baptist Church of Key Largo

Phone: (305) 451-2265 verified (12/23/2014)

99001 Overseas Highway

Key Largo, FL 33037

Message left requesting information on services available

Glad Tidings Assembly of God

Phone: (305) 296-5773 verified (02/04/15)

1209 United Street

Key West, FL – 33040

Open 9 AM until Noon Tuesday and Thursday Low income families are eligible for their services.

Independence Cay, Marathon

Phone: 305-743-4582 Verified (01/05/15)

Homeless Services and Transitional Housing

1669 Overseas Highway, Marathon, behind Royal Furniture.

Email: kaironline@bellsouth.net

3010 Overseas Highway

Marathon, FL 33050

<http://www.kaironline.net/id39.html>

Food Bank - KAIR is a USDA certified food pantry, Medical and Dental, Optical, Rent, Utilities, Transportation, ID Documents, "Live Aboards" Assistance, School Supplies, Wish List Program.

Loaves & Fish Food Pantry

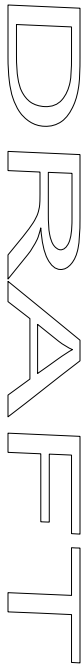
Phone: 305-295-7580 Verified (12/20/2014)

2221 Patterson Ave., Key West

http://www.fkoc.org/food_pantry.html

This is part of Florida Keys Outreach Coalition. A Loaves & Fish Food Voucher is required to receive food. Individuals must go to a Monroe County social service agency or church and request a food voucher for the Loaves & Fish Food Pantry. Individuals must qualify their needs to the agency or church.

The Loaves & Fish Food Pantry is open for food distribution Monday - Friday from 9:00 a.m. until 8:00 p.m.



Metropolitan Community Church

Phone: 305.294.8912 Verified (02/03/2015)

1215 Petronia

Key West

Food Pantry, referrals – Monday ~ Wednesday 10 AM ~ 2 PM

Lunch for homeless & hungry, grocery bags – Monday ~ Wednesday 10 AM ~ 2 PM

Saturday delivery, hot meals for seniors & homebound

Monroe County Social Services Administration

Phone: 305 292-4408 verified (1/16/2015)

1100 Simonton Street

Key West

Monroe County Social Services In-Home and Nutrition Services

Tavernier, 88800 US 1,

Phone: 852-7132 verified (1/16/2015)

Big Pine Key 380 Key Deer Blvd

Phone: 872-3990

Marathon 535 33rd St Gulf Side

Phone: 743-3346

Key West 1016 Georgia

Phone: 295-5165

The services provided are meals for seniors age 60 and older. Services are provided at the Senior Centers at several locations in the Keys. Meals are offered daily except on county holidays and weekends.

Salvation Army, Key West

Phone: 305 294-5611 verified (1/16/2015)

1920 Flagler Avenue

Key West

Primarily addresses the needs of families by offering food, clothing, and furniture, as available. Hours are Monday ~ Friday, 9 AM ~ 1 PM.

St. Columba Church, Marathon

Phone: 305.743.6412 (01/05/15) Verified

451 52nd Street, Gulf Side

Marathon, FL 33050

<http://www.stcolumbamarathon.org/>

From their website: we are active in Independence Cay providing transitional housing for men and a soup kitchen for all those economically disadvantaged. We actively support our local, food bank KAIR and provide a home to AI Anon and the abused.



St. Justin Martyr, Key Largo

Phone: 305.451.1316 (02/19/15) Verified

105500 Overseas Highway

Key Largo, FL 33037

The food pantry is open from 3:30 PM ~ 5:30 PM on Monday.

St. Mary, Star of the Sea, Key West

Phone: 305-294-2772

2700 Flagler Ave

Key West, FL 33040

http://keywestcatholicparish.org/Soup_kitchen.html

From their website: The program now operates seven days a week, 364 days a year. The soup kitchen serves one hot meal a day plus a bag lunch "to go" providing 2000 calories a day, seven days a week.

Trinity Presbyterian Church

Phone: (305)296-3318

FAX: (305)296-3373

717 Simonton Street.

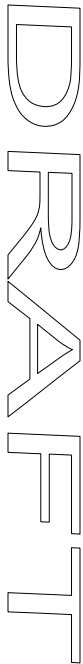
Key West, FL 33040

Rev. Dr. Gwendolyn D. Magby, Pastor

From their website:

The mission of the "Bread of Life" program, provided by Trinity Presbyterian Church, a non-profit, faith based community organization in Key West is to feed the hungry and homeless of Key West and the lower Florida Keys.

The service provides meals, a safe environment, and a welcoming spirit to those who are hurting; to those who are struggling to move from welfare to work, to those who do see a crust of bread, a corner of warmth, a hand up, and a transformative vision.



HOSPITAL/HEALTH SERVICES

De Poo Hospital (One Blood)

Phone: (305) 293-1295 Verified (12/20/2014)

1111 12th St # 411

Key West, FL 33040

From their website: The Lower Keys Medical Center Behavioral Health Center is a private psychiatric and chemical dependency receiving facility located in the dePoo Medical Building. Commitment to caring and excellence is paramount, and our goal is to provide the finest mental health and substance abuse programs for individuals and their families. Professional staff members provide the expertise and skills needed in a dedicated treatment team.

Fisherman's Hospital

Phone: (305) 743-5533 Verified (12/23/2014)

Fax: (305) 743-3962

3301 Overseas Highway

Marathon, Florida 33050

<http://www.fishermenshospital.com/> verified 06/25/2015

From their website: Mission Statement Fishermen's Hospital is a non-profit community healthcare facility. We strive to continually improve the health status of our community, by providing high quality, cost effective health care, education and wellness services. Community well-being is our overriding goal and we strive to find new ways to keep the residents of our community healthy. We recognize the value of every person and are guided by our commitment to excellence.

Florida Keys Area Health Education Center, Inc.

Phone: 305.743.7111 ext 202 and 203

Fax: 305.743.7709

5800 Overseas Highway, Suite 41

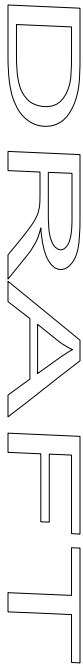
Marathon, FL 33050-2744

<http://www.fkahec.org>

<http://keystoquitsmoking.com>

This is an online education service sponsored by several state colleges.

From their website: The Mission of the Florida keys AHEC is to effectively promote health and wellness through education, health assessments, and professional development using partnerships and other contract-funded services, resulting in a healthier, better educated community.



Lower Keys Medical Center

Phone: (305) 294-4599 Verified (12/23/2014)

<http://www.lkmc.com/>

Fax Number: (305) 296-0827

5900 College Road, 33040

Mailing Address: P.O. Box 9107

Key West, FL

33041-9107

From their website: Lower Keys Medical Center (LKMC) is a 167 bed, full service, Joint Commission accredited, outstanding, acute care medical facility with a 24/7 emergency room, 24/7 laboratory, 24/7 radiology services and a specially equipped medical transport helicopter on its pad 24/7. LKMC has a partnership with the world class medical facility, Mount Sinai Medical Center in Miami Beach, FL for the cardiac services and other advanced care it provides. LKMC is also proud to be the only hospital in the Florida Keys that offers labor and delivery services.

Mariners Hospital

Phone: 305-434-3000 Verified (12/23/2014)

91500 Overseas Highway

(MM 91.5)

Tavernier, Florida 33070

<http://baptisthealth.net/en/facilities/mariners-hospital/pages/mariners.aspx>

Mariners Hospital is a 25-inpatient bed critical access hospital located in Tavernier, Florida. The hospital was founded in 1962. Today, we are proud to be part of Baptist Health South Florida, the largest not-for-profit healthcare organization in South Florida and to have a reputation for offering the highest quality medical care to the Upper Keys community.

Community Health Ministries in the Upper Keys (Mariners Hospital)

Phone: 305.852.1612 verified 04/15/2015

Fax: 786.533.9842

Location: MM 92.3 bayside suite 102, Tavernier 33037

Mailing: 9500 Overseas Hwy, Tavernier 33037

From their description:

CHM is a program of the Pastoral Care Department of Baptist Health South Florida, which works with the Upper Keys Faith Community, business community and not for profits to equip Upper Keys residents to live healthier lifestyles. This program collaborates with over 80 Upper Keys organizations and residents. Some of the programs include: Neighbor 2 Neighbor where members provide practical services and resource referrals to neighbors asking for help. The Living Waters Rx Project provides funding for qualifying residents to be able to fill their prescriptions as well as follow up assistance to find appropriate resources for ongoing prescription/health needs. CHM also offers a 9-week parenting class, ACT Raising Safe Kids, which is court approved.



Additionally, CHM provides educational workshops and speakers to address faith-based responses to health issues upon request. Finally, CHM provides Pastoral Counseling. Everything CHM offers is fully funded by Baptist Health South Florida as an investment in our community and our health. All services are free to the public.

Partners in Care Health Clinic, Metropolitan Comm Church

Phone: 305.294.8912 verified (02/04/15)
1215 Petronia
Key West
Thursday's 1 PM ~ 5 PM

Rural Health Network of Monroe County

Phone: 305-735-4218 Upper Keys – Tavernier verified (12/23/2014)
Phone: 305-289-8915 Middle Keys – Marathon verified (04/01/2015)
2901 Overseas Highway, Suite 1, Marathon 33050
Phone: 305-292-6422 Key West – Lower Keys - Key West
Phone: 305-517-6613 Administration P.O. Box 4966
P.O. Box 500370, Marathon, FL 33050-0370

<http://www.rhnmc.org/> verified 06/25/2015

The Lifelines Project is a project of the Rural Health Network of Monroe County (RHNMC) (Florida Keys). This charitable organization provides primary health services to the homeless, uninsured, and others who are underserved. Through the use of two mobile unit medical vans, services such as TB tests and HIV tests, immunizations, and physical exams are provided to populations in need.



HELPLINE & HOTLINE NUMBERS

These phone numbers were accurate and verified as of 02/18/15.

- **Abuse Hotline** 800.962.2873
- **AIDS Help** 305.296.6196
- **Alcoholics Anon** 305.296.8654 Lower Keys
305.852.6168 Upper Keys
- **American Pregnancy** 866.942.6466
- **Child Abuse & Information** 800.4ACHILD
- **Child Support Enforcement** 800.622.5437
- **Children's Shelter** 305.852.4246
- **Detox (GCMK) Helpline** (305) 434-7660
- **Disaster Hotline, Monroe** ~~800.955.5505~~ (not a valid number)
- **Domestic Abuse** 305.743.4440
- **Domestic Violence** 800.500.1119
- **Early Steps, Miami** 888.624.7837
- **Elder Helpline** 800.96E.LDER (305.670.6500)
(they gave outdated information on 02/10/2015)
- **Family Health Line of FL** 800.451.2229
- **FEMA** 800.621.FEMA
- **Florida BAR Assn Referral** 800.342.8011
- **Florida Substance Abuse** 800.662.4357
- **Gamblers Anon** 888.ADMITIT
- **Homeless Helpline** ~~800.273.4558~~ (not a valid number)
- **Immigration (USCIS)** 800.375.5283
- **Poison Control** 800.222.1222
- **Rape Crisis Hotline** 1-888-956-RAPE (7273)
- **Runaway Helpline** 800.786.2929 / 800.RUNAWAY
- **Suicide Hotline** 800.SUICIDE (800.784.2433)
- **Smoking Quit Line** 800.4CANCER
- **Veterans Crisis Line** 800.273.8255 Press 1// 800.784.2433



HOUSING

March 25, 2015 – According to the Monroe County Housing Authority, there is a waiting list of 2~5-years for Section 8 HUD housing. There may be better success for locating housing directly through the HUD subsidized facilities. Applications for Section 8 housing assistance funds (vouchers) can be obtained through the Housing Authority. Phone: 305.296.5621

To search for Section 8 HUD approved housing, contact several realtors in the desired area. Should there be private housing available and listed, clients can contact the owners or agents directly.

One organization that works specifically with homelessness is the Monroe County Homeless Services Continuum of Care. This organization receives some of its funding from HUD making it both state and federal in scope. This group produced a document for the homeless and their advocates. The document can be found at: http://www.monroehomelesscoc.org/CAS_Handbook_rev_final_2015.pdf. While it is intended as a self-service manual, I do not recommend simply handing it out to clients. Homelessness is stressful to a client who is asking you for your help. Follow the documented intake process at an assessment center.

See also:

- Domestic Abuse Shelter, page 21
- Independence Cay, page 18
- St. Columba Church, page 31

Bahama Conch Community Land Trust

Phone: 305-294-0884

325 Julia Street

Key West, FL

This non-profit services residents of Bahama Village, Key West

Catholic Charities, Key West

Phone: (305) 292-9790

<http://www.ccadm.org/our-ministries/housing-shelter-services/>

2706 Flagler Avenue Key West, FL 33040

stbedes@ccadm.org

- **St. Bede Housing** provides permanent housing for disabled individuals who are capable of independent living.
- **St. Francis Workforce House** provides temporary housing for employed single adult males and family assistance.
- **St. Theresa Workforce House** provides temporary housing for employed families with children under the age of 18.

Catholic Charities, Rapid Rehousing Program

Phone: 305-292-9790 verified 04/16/2015



2706 Flagler Ave, Key West

Monroe@ccadm.org

May qualify for up to \$1500 towards rent fees in arrears or 1st month, last month or security deposit (Catholic Charities)

Centro Campesino, Farmworkers Center, Inc

Phone: 305-245-7738 (you must have a 3 digit extension to make contact by phone)

<http://centrocampesino.org/> verified 06/25/2015

35801 Sw 186th Avenue

Florida City, FL 33034

This is a HUD Housing approved Housing Assistance agency.

Housing assistance programs include:

- Mortgage Delinquency and Default Resolution Counseling
- Non-Delinquency Post Purchase Workshops for Homeowners
- Pre purchase Counseling
- Pre purchase Homebuyer Education Workshops
- Predatory Lending Education Workshops

Rental Assistance Housing Counseling

Florida Keys Outreach Coalition, Key West

Phone: 800.528.6595

Phone: 305-293-0641 Administration verified (12/19/2014)

Phone: 305-295-7580 Women's & Men's Programs verified (03/26/2015)

2221 Patterson Ave.

Key West, FL 33040

Monday – Friday, 8:30 am - 5:30 pm, Food Pantry 9 am ~ 4:00 pm

ADA Accessible Facility

Women and children

Also operates Peacock House, Key West, see page 43

The website has a map showing many service locations in Key West.

<http://www.fkoc.org>

[http://www.monroehomelesscoc.org/CAS Handbook rev final 2015.pdf](http://www.monroehomelesscoc.org/CAS_Handbook_rev_final_2015.pdf)

From their website: Information/Referrals-Food Pantry-Field Outreach-Showers for the Homeless. The Florida Keys Outreach Coalition offers hope and solutions. Incorporated with non-profit status in 1992. FKOC provides homeless outreach and shelter with essential supportive services in Monroe County, Florida. We offer a solution-oriented, multi-stage program based on self-sufficiency, stability, and opportunity.

Monroe County Housing Authority

Phone: 305.295.0945 Section 8 office verified 04/16/2015

Phone: 305.296.5621 (for Key West), verified 04/16/2015

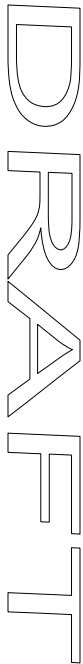
Phone: 305.797.8604 Section 8 office verified 04/16/2015

Hours: 8:30 AM ~ 4:30 PM

Key West, FL 33040

Newport Village

Phone: 305-453-9200 verified 04/16/2015



Hours: Monday ~ Thursday, 8:30 AM ~ 1:30 PM
Provides housing to low and low-to-moderate income residents through Section 8 and public housing programs.

1 Harry Davis Circle,
Key Largo, FL 33037

MARC House, Key West

Phone: 305.294.9526, Key West (after hours may be difficult) verified 02/04/15

Fax 305.292.0078

Monroe Association for Retarded Citizens-M A R C

Programs for developmentally disabled men and women. Housing is also offered.

Adult day training program, plant store, Rainbow café, 1401 Seminary Street, Key West

Clothing, Thrift Shop, MM 90001, Tavernier, 305.852.3282

Store & Café open Monday ~ Friday 9 AM ~ 4 PM, Saturday 9 AM ~ 5 PM

Administrative offices 1401 Seminary Street, Key West

Windsor Group Home, 1106 Windsor Lane, Key West

Von Phister Group Home, 1722 Von Phister Street, Key West

Adult Training Program, 90001 Overseas Hwy, Tavernier / 305.852.3282, fax 305.852.3284

Detailed services are as follows:

Supported Living - MARC provides hands-on training and support to clients that live in their own homes in the Key West area. They learn how to take care of their homes, manage money, shop, and take advantage of community resources.

Adult Day Training (ADT) - Clients are instructed daily in vocational and other life skills. Training is offered in horticulture, landscape maintenance, food service, and office skills. Training in money management, self-care, and social skills is part of the program as well. Sites are in Key West and Tavernier, Florida. In addition, MARC operates a retail plant store at the training program in Key West.

Supported Employment - Clients receive training and long-term support in order to obtain and sustain paid employment in community jobs at minimum wage or above.

Community Inclusion - Through MARC support and training, clients learn to make good social choices, become familiar with community resources, and enjoy relationships with non-disabled peers. All training takes place in non-sheltered, community settings.

Transportation - Clients are provided transportation to MARC services including Adult Day Training as well as group home and community based activities. Residential and supported living clients receive transportation to medical and dental appointments.

Key West at 1401 Seminary Street

Residential Long Term Care & Training - MARC operates 2 group homes in Key West. Each offers 24-hour supervision and training in self-care, daily living, chores and social skills.

Supported Living - MARC provides hands-on training and support to clients that live in their own homes in the Key West area. They learn how to take care



of their homes, manage money, shop, and take advantage of community resources.

Adult Day Training (ADT) - Clients are instructed daily in vocational and other life skills. Training is offered in horticulture, landscape maintenance, food service, and office skills. Training in money management, self-care, and social skills is part of the program as well. Sites are in Key West and Tavernier, Florida. In addition, MARC operates a retail plant store at the training program in Key West and a Thrift Store at the Tavernier site.

Supported Employment - Clients receive training and long-term support in order to obtain and sustain paid employment in community jobs at minimum wage or above.

Community Inclusion - Through MARC support and training, clients learn to make good social choices, become familiar with community resources, and enjoy relationships with non-disabled peers. All training takes place in non-sheltered, community settings.

Transportation - Clients are provided transportation to MARC services including Adult Day Training as well as group home and community based activities. Residential and supported living clients receive transportation to medical and dental appointments.

Medical and Therapeutic Supervision Services - MARC provides an on call medical professional 24 hours a day. Routine and emergency medical supports are coordinated for residential and supported living clients.

Respite - Space is available in our group homes for clients needing short-term care. This supports families that have emergency situations or just need time to rest.

Independence Cay, Marathon

Phone: 305-743-4582 Verified (02/10/15)

Homeless Services and Transitional Housing for Men Only

1669 Overseas Highway, Marathon, behind Royal Furniture.

Email: kaironline@bellsouth.net

3010 Overseas Highway

Marathon, FL 33050

<http://www.kaironline.net/id39.html>

Food Bank - KAIR is a USDA certified food pantry, Medical and Dental, Optical, Rent, Utilities, Transportation, ID Documents, "Live Aboards" Assistance, School Supplies, Wish List Program.

KOTS - Night Shelter, Mobile Outreach Project, Key West

Phone: 305-292-2744 verified (12/23/2014)

Keys Overnight Temporary Shelter

Open Daily 6 PM ~ 7:30 AM

Intake Hours 6 PM ~ 10 PM

This service is on a first come basis.

5537 College Road, Stock Island

Key West, FL



Heron House ALF, Marathon

Phone: 305.743.4129 verified 04/16/2015, FAX 305.743.5137 Marathon

Program Director, Heron Supported Living

67 Coco Plum Drive

Marathon, FL 33050

Programs for mentally disabled men and women, which includes congregate and private housing. Services include supervision of medication, transportation to medical appointments, outings and activities.

Peacock House, Key West, Florida Keys Outreach Coalition

Phone: 305.295.8693 verified 04/16/2015

This is a supported living facility. Programs for mentally disabled men and women, which includes congregate and private housing. Services include supervision of medication, transportation to medical appointments, outings and activities.

See also: Florida Keys Outreach Coalition, Key West 40

Project Lighthouse - FKCS, Key West

Phone: (305) 292-0999

Note: an internet search returned multiple addresses

810 Eaton Street

Key West, FL 33040

This is a walk-in center for information for children and runaways who are temporarily homeless. Project Lighthouse uses outreach workers to search Key West for homeless children. They work in conjunction with the Florida Keys Children's Shelter in Tavernier to put clients in direct contact with service providers.

Samuels' House, Key West

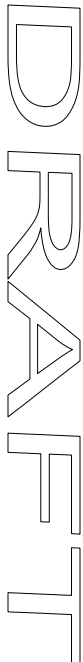
Phone: 305-296-0240 verified 04/16/2015

1614 Truesdell Court

Key West, FL 33040

This is a women's emergency shelter that will also take children. It operates three living facilities, which are:

- Mary Spottswood Women's Center – providing emergency shelter for women and women with children for up to 90 days to allow them time to create new beginnings for themselves and their children
- Kathy's Hope – providing structured nurturing independent housing for recovering women and women with children as they continue to work towards permanency
- Casa de Meredith – providing structured affordable permanent efficiency and two bedroom apartments units to women and men and their intact families More than Three - providing a four bedroom structured affordable unity to families with three or more children



St. Columba Church, Marathon

Phone: 305.743.6412 (01/05/15) Verified

451 52nd Street, Gulf Side

Marathon, FL 33050

<http://www.stcolumbamarathon.org/>

From their website: we are active in Independence Cay providing transitional housing for men and a soup kitchen for all those economically disadvantaged. We actively support our local, food bank KAIR and provide a home to Al Anon and the abused.

Sugarloaf Women's Village

Phone: (305) 745-1218 or (305) 587-1745 verified (12/23/2014)

19657 Date Palm Drive

Summerland Key,

FL 33042

<http://www.sugarloafwomensvillage.com/Welcome.html>

From their website: Sugarloaf Women's Village is a land trust and intentional community located in the beautiful Florida Keys, dedicated to enhancing the lives of women by providing space to live, work, create, learn and play together in a lush, tropical setting. Stays at the Village are limited to two weeks.

St Peters' Episcopal Church, Key West

Phone: (305) 296-2346 Verified 02/04/15

<http://www.stpeterskeywest.org/> verified 06/25/2015

Thrift Shops

800 Center Street

Key West, FL 33040

This church offers a thrift shop.

Open Monday, Wednesday, Saturday from 9 AM ~ 12 Noon.

Teresa House Catholic Charities, Key West

Phone: (305) 292-9790 Verified (12/20/2014)

2706 Flagler Avenue

Key West, FL 33040

<https://www.ccadm.org/our-ministries/housing-shelter-services/> verified 06/25/2015

Transitional housing for families; supportive services assist in achieving independence and permanent housing.



INDIRECT SERVICE PROVIDERS (Community Conveners)

This section is unlike other sections in this Provider Directory. The providers in this group are responsible for coordinating services, ensuring services are needed, and providing leadership to ensure those needed services are delivered to the clients.

<http://collaborativeleadersnetwork.org/leaders/the-role-of-the-convenor/>

A convener is an individual or group responsible for bringing people together to address an issue, problem, or opportunity. In the context of collaborative leadership, it usually involves convening representatives from multiple sectors for a multi-meeting process, typically on complex issues. A convener, or group of conveners working together, might invite public officials, business professionals, or leaders of community or nonprofit organizations to participate. Conveners use their influence and authority to call people together to collaborate. Often, conveners help fund the process.

The convener's primary responsibility is to serve as the organizer and administrator of the collaboration, carrying out the preliminary and follow-up tasks that ensure the process proceeds smoothly. In creating a "platform" for the collaboration, a convener's tasks include:

- Clarifying the purpose of the collaborative leadership effort
- Developing a preliminary list of stakeholders and leaders to invite to the table
- Securing high-level stakeholder buy-in as well as intellectual and financial support

United Way of the Florida Keys

Phone: 305-735-1929 Verified (04/20/2015)

93911 Overseas Highway

Suite 7

Tavernier, FL 33070

<http://www.keysunitedway.org/>

Mission: Leader in Community Caring

Vision: Build and support strong working families by focusing on: - Food and Nutrition - Quality early education and after-school child care Through its annual fund raising campaign, The United Way of Monroe County supports local agencies that meet essential and diverse clients' needs in the Keys.



LEGAL SERVICES

Americans for Immigrant Justice

Phone: 305-573-1106 verified (12/23/2014)

Fax: 305-576-6273

3000 Biscayne Boulevard, Suite 400

Miami, FL 33137

<http://www.aijustice.org>

AI Justice is an award-winning non-profit law and advocacy firm that protects and promotes the basic human rights of immigrants. In Florida and on a national level, we champion the rights of unaccompanied immigrant children; advocate for survivors of trafficking and domestic violence; serve as a watchdog on immigration detention practices and policies; and speak for immigrant groups who have particular and compelling claims to justice..

Legal Services of Greater Miami (Florida Keys)

Phone: 877-715-7464 verified (12/23/2014)

600 White Street

Key West, FL 33040

Provides legal services at no or lessened cost to the client.

Left Message To Verify Location And Services

Legal Services of Greater Miami Inc.

Phone: (305) 576-0080 verified (12/23/2014)

3000 Biscayne Boulevard

Suite 500

Miami, FL 33137-4129

www.lsgmi.org

From their website: Each year we provide free civil legal services which benefit more than 30,000 vulnerable members of our community who have nowhere else to turn for help- women, children, seniors, veterans returning from combat, people with disabilities, low wage workers and the homeless who have problems in the areas of tenants' rights, homeownership, health, income maintenance, employment, special education, tax and consumer rights..



LUCHA, A Women's Legal Project

Phone: (305) 573-1106 x1060 verified (12/23/2014)

FIAC (Florida Immigrant Advocacy Center)

3000 Biscayne Boulevard, Suite 400

Miami, Florida 33137

(South Dade Office)

125 NE 8th Street

Suite 6

Homestead, Florida 33030

<http://www.humantrafficking.org/organizations/318>

LUCHA represents battered immigrant women married to US citizens or legal permanent residents and assists these women in legalizing their immigration status without the cooperation or participation of the abuser under the 1994 Violence Against Women Act (VAWA). LUCHA is the only project in Florida specializing in representation of battered immigrant women under the VAWA's immigration provisions. While LUCHA focuses in VAWA, LUCHA also provides representation to battered women who may have immigration relief under other laws.

Monroe County Clerk of the Court

Phone: (305) 294-4641 verified (12/23/2014)

500 Whitehead St, Key West, FL 33040-6465

50 High Point Road, Plantation Key, FL 33070,

Phone:(305) 852-7145

Family Court Self-Help Program

Phone: (305) 295-3643 verified (12/23/2014)

Fax: (305) 295-3648

Key West Courthouse - 302 Fleming Street, Key West, FL verified

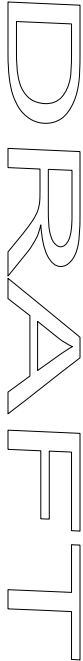
Marathon Courthouse - 3117 Overseas Highway, Marathon, FL verified

Plantation Key Courthouse - 88820 Overseas Highway, Tavernier, FL verified

www.Keyscourts.net

From their website: Family Court for Monroe County provides help to those people who cannot afford an attorney and Case Management for all Family Court Cases in 3 Locations throughout the Florida Keys.

Self Help Program - (Also referred to as Pro Se Program) Family Court Self Help Staff will provide you with the Forms for many types of Family Court



MEDICAL SERVICES, FREE AND INCOME BASED

AIDS Help of Monroe County, Inc.

Phone: (305) 296.6196 verified 04/16/2015

Fax: (305) 296.6337

Hours of operation: Monday ~ Friday, 9 AM ~ 5 PM

http://www.aids-help.cc/client_services.html

1434 Kennedy Drive

Key West, FL 33040

The object, general purpose and nature of this Corporation shall be to establish and maintain in Monroe County, Florida, a Corporation that will provide case managed health care, food programs, counseling, housing, clinical, and other supportive and volunteer services. Increase affordable housing by acquiring, developing, and maintaining low income housing for persons in need. Conduct health education and linkage to care.

All persons residing in Monroe County with a documented HIV positive status are eligible to be clients of AIDS Help.

All clients are eligible, regardless of income, for the following services:

- Information
- Referral
- Medical Case Management
- Determination of and advocacy for eligibility of federal, state, county, and local assistance programs.
- Health Education
- Volunteer Services.

Good Health Clinic Inc - Tavernier

Phone: (305) 853-1788

91555 Overseas Highway

Tavernier, FL – 33070

<https://plus.google.com/114110472377742838992/about?gl=us&hl=en> verified 06/25/2015

This is a free clinic for Upper Keys residents who financially qualify. To provide secondary and tertiary specialized medical care to the uninsured indigent residents of the Upper Keys through a clinic staffed by community volunteer physicians and nurses. Hours: Monday-Thursday: 9AM-5PM

Lower Keys Community Health Center - Key West)

Phone: 305-517-6551 for appointments verified (12/23/2014)

305-289-8915 Marathon & Middle Keys

305-735-4218 Tavernier & Upper Keys

1200 Kennedy Dr, 2nd Floor

Key West, FL - 33040

http://www.rhnmc.org/index.php?option=com_content&view=article&id=20&Itemid=18



From their website: Open 10 am - 7 pm daily. Sliding fee scale & full financial assistance available. There is an approval process and will also require supporting documentation to be submitted at the same time the initial application for financial assistance is submitted for processing.

Marathon Health Center - Marathon

Phone: (305) 743-4000

2855 Overseas Hwy

Marathon, FL - 33050

<http://www.chisouthfl.org/>

<http://www.chisouthfl.org/locations-centers.htm>

From their website: Hours of operation: 8:30am - 7:00pm (Tue,Thu) 8:30am - 5:00pm (Wed,Fri) 10:00am - 2:00pm (Saturday) closed - Sunday & Monday They are a non-profit health care organization providing affordable quality primary and behavioral health care services to the residents of rapidly growing South Fl.

Services Provided: Family Health, Pediatric, Immunizations, Dental, and Pharmacy

Womankind - Key West

Phone: (305) 294-4004

1511 Truman Ave (across from Bayview Park)

Key West, FL – 33040

<http://womankindkeywest.com/> verified 06/25/2015

Office Hours: Monday through Friday 8 am – 5 pm

Practitioner Hours: Monday ~ Thursday 8 am ~ 12 pm & 1 pm – 5pm Medications can only be dispensed during Practitioner Hours. Primary and Gynecological health care for women provided by advanced registered Nurse Practitioners.

SHINE – Elder Health Insurance

Phone: 305-670-6500 Ext. 211 03/24/2015

<http://www.floridashine.org/Home.aspx>

From their website: SHINE (Serving Health Insurance Needs of Elders) is a free program offered by the Florida Department of Elder Affairs and your local Area Agency on Aging. Specially trained volunteers can assist you with your Medicare, Medicaid, and health insurance questions by providing one-on-one counseling and information. SHINE services are free, unbiased, and confidential.

The SHINE program supports the Florida Department of Elder Affairs' mission by providing free and unbiased health insurance counseling through a dedicated network of volunteers, empowering Florida seniors to make informed health care choices.

Locations:

- Center for Independent Living, Key Largo
- Key West Senior Center, 1016 Georgia St, Key West
- Mariners Hospital, Tavernier
- Plantation Key Senior Center, MM80, Plantation Key



VA Outpatient Clinic, Key West

Phone: 305-293-4863

Fax: 305-293-4813

1300 Douglas Circle, Building L-15

Key West, FL 33040

<http://www.va.gov/directory/guide/facility.asp?id=5057> verified 06/25/2015

The Key West VA Outpatient Clinic offers the following services on an outpatient basis:

- Primary medical and mental health services
- Physical therapy
- Dermatology
- Social Work
- Psychiatry services
- Pharmacy services

Emergency services are not offered.

A van shuttle leaves daily from Key West to the Bruce W. Carter VA Medical Center (Miami VA Healthcare System, 1201 N.W. 16th St., Miami, FL 33125, 305-575-7000 | 888-276-1785) and is available to transport patients. Please call the clinic to reserve a seat on the van.

Visiting Nurse Association & Hospice of the Florida Keys, Inc.

<http://www.vnahospicekeys.org/> verified 06/25/2015

1319 William Street, Key West, FL 33040

Phone: 305.294.8812 verified 04/16/2015

92001 Overseas Highway, Tavernier FL, 33070 •

Phone: 305.852.7887

Visiting Nurse Association & Hospice of the Florida Keys' services – home health, private duty, and hospice – blend together to provide a harmonious spectrum of help and superior support to everyone.

VNA/Hospice accepts Medicare, insurance, private pay, and Medicaid – as well as accepts sliding fees if you have difficulty in paying or will not charge fees if you are unable to pay.

Above all, VNA/Hospice encourages you to maintain your independence and remain in your residence of choice, with friends, family and pets by your side, while being cared for by local healthcare and at-home professionals in the Florida Keys.

info@VNAHospiceKeys.org



MEDICAL SERVICES, WALK IN CLINICS

A-1 Urgent Care/Family Practice Emergency Medicine

Phone (305) 453-3006 / (305) 453-3968 Verified (01/14/2015)

fax: (305) 453-3310

101451 Overseas Hwy

Key Largo, FL 33037

<https://sites.google.com/site/a1urgentcare/>

This group does not accept debit or credit cards for payment – cash or local check only. They also close some days without notice.

From their website: Services include: minor emergencies, suturing of lacerations, fishing injuries, dermatology procedures, family planning, physical exams & immunizations, Dive physicals, DOT physicals, Disability clearance, women's health, breathing treatments, laboratory studies, disease management, pain management, referral services, primary care and much more.

Advanced Urgent Care, Inc.

Phone: (305) 294-0011 Verified (12/23/2014)

1980 N. Roosevelt Blvd.

Key West, FL 33040

<http://www.urgentcarefloridakeys.com/contact/>

From their website: We all know there has been a tremendous void for patients seeking rapid care in Key West and the Lower Keys. Long waits and inflated costs imposed by impersonal corporate entities have been the only choices for those seeking emergency room care. Waiting weeks for lab tests, records and results has too often been the status quo.

Key West Advanced Urgent Care offers a better and more convenient alternative. You now have access to an affordable high-quality, high-tech medical facility, where you will be treated by friendly, accomplished ER professionals with the highest level of training and experience.

General Practitioner, Medicare/Medicaid

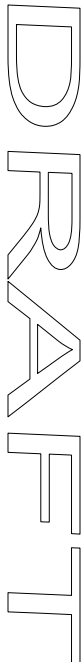
Phone: 305.853.9236 (Verified 02/17/15)

Dr. Neiditz, MD

Tassell Building,

91550 Overseas Highway Tavernier

Associated with Baptist Health system.



Key West Urgent Care, Inc.

Phone: (305) 295-7550 Verified (12/23/2014)

1501 Government Road

Key West, FL 33040

<http://www.keywesturgentcare.com/>

From their website: Key West Urgent Care Inc. offers convenient access to healthcare that you can trust and when you need it most. After all, a sudden onset of symptoms or minor accidents never happens on schedule. Walk-ins are accepted the entire day, every day in a clean and friendly environment. We have plenty of free parking for the convenience of our customers. As an alternative to the emergency department, we offer significant savings of time and money. Self-pay patients are always welcome, and we are in network with most local and national insurance companies. Our professional staff can coordinate your care for both urgent needs and longstanding primary care needs with or without an appointment. Let us help get you feeling better today.

Pediatric Associates of South Florida

Phone: (305) 245-3220 verified 03/24/2015

From their website: If you're looking for accessible pediatric care, a child-friendly environment, and a responsive team of pediatricians in South Florida, then look no further. We love kids, and our goal is to have a positive impact in the lives of children by providing exceptional health care and compassionate service to the families we serve.

At Pediatric Associates of South Florida, we offer a full range of pediatric care including prenatal visits for expecting parents, well-child check-ups, immunizations and sick appointments. Our caring team is committed to providing quality service in a comfortable, safe office setting where children and parents feel at ease. We also set aside time to equip parents with tools and resources necessary for the development of healthy children from birth through adolescence.

Tradewinds Plaza

MM 100.3 Bayside

Key Largo, FL 33037

VA Community Based Outpatient Clinic, Homestead

Phone: 305-248-0874

Fax: 305-248-1875 4864

950 Krome Avenue, Suite 401

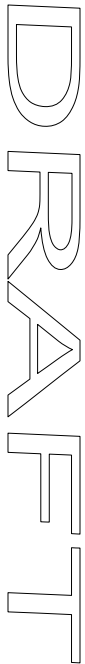
Homestead, FL 33030

Monday – Friday, 8 a.m. - 4:30 p.m. excluding Federal holidays

Services Available

The Homestead VA Community Based Outpatient Clinic offers the following services:

- Primary care
- Preventive care services



- Electrocardiogram (EKG)
- Laboratory (phlebotomy)
- Ancillary testing
- Internal Medicine
- Women's Health Care
- Medication management and monitoring
- Vaccinations
- Alcohol and drug screening
- Pharmaceuticals

Emergency services are not available.

Registration and Enrollment

Pre-registration at this clinic is required. Patients not previously registered may do so at this location and will be given an appointment for a later date.

Pharmacy Services

Initial prescriptions for medications will be provided during the clinic visit. Medications for continuous therapy will be provided through the prescription mail out program. Requests for prescription refills will be mailed to the Miami VA Healthcare System's Pharmacy Service or handled through the automated telephone system. Medication refills or information about your VA prescribed medications can be obtained by calling the Miami VA Healthcare System Pharmacy at 305-575-3133 or 888-276-1785.

VA Community Based Outpatient Clinic, Key Largo

105662 Overseas Highway
Key Largo, FL 33037
Phone: 305-451-0164
Fax: 305-451-4864

Services Available

The Key Largo Community Based Outpatient Clinic offers the following services:
Primary care, such as immunizations and treatment of high blood pressure, diabetes, infections, sprains, and strains

Laboratory (phlebotomy)
Electrocardiograms (EKG)
Psychiatry services

Emergency services are not offered. There are no pharmacy services or specialists located at this clinic, and the clinic does not perform surgical procedures or suturing.

VA Outpatient Clinic, Key West

Phone: 305-293-4863
Fax: 305-293-4813
1300 Douglas Circle, Building L-15
Key West, FL 33040
<http://www.va.gov/directory/guide/facility.asp?id=5057>

Pharmacy Services



Initial prescriptions for immediate use may be filled at the U.S. Navy pharmacy if they are authorized by your VA physician. The U.S. Navy pharmacy is located adjacent to the clinic. Requests for prescription refills will be mailed to the Miami VA Healthcare System's Pharmacy Service or handled through the automated telephone system. Medication refills or information about your VA prescribed medications can be obtained by calling the Miami VA Healthcare System Pharmacy at 305-575-3133, or 888-276-1785.

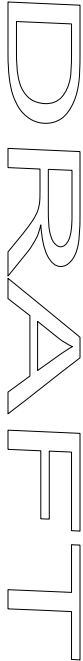
The Key West VA Outpatient Clinic offer the following services on an outpatient basis:

- Primary medical and mental health services
- Physical therapy
- Dermatology
- Social Work
- Psychiatry services
- Emergency services are not offered.
- Registration and Enrollment

Pre-registration at this clinic is required. Patients not previously registered may do so at this location and will be given an appointment for a later date. Walk-in patients will be seen on a first-come-first serve basis. The clinic does not operate on weekends or evenings.

Shuttle Service

A van shuttle leaves daily from Key West to the Bruce W. Carter VA Medical Center (Miami VA Healthcare System, 1201 N.W. 16th St., Miami, FL 33125, 305-575-7000 | 888-276-1785) and is available to transport patients. Please call the clinic to reserve a seat on the van.



MEETINGS: SELF HELP, GROUP SUPPORT, FAITH BASED

Alcoholics Anonymous

<http://southfloridaal-anon.org/>

http://southfloridaal-anon.org/WW/District_209_Meeting_info_10-10.htm

The information contained in the following tables is taken from the AI-Anon website. Please check the locations, days and times as all may change.

Big Pine Key

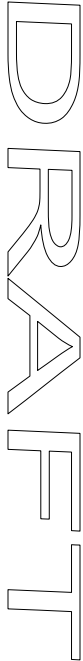
| | |
|---|--|
| Wednesday 6:45 PM Regular, Open Meeting Wednesday Evening Serenity Step AFG Big Pine United Methodist Church 280 Key Deer Blvd, Big Pine Key | |
|---|--|

Key Largo

| | |
|--|--|
| Thursday 4:00 PM Regular AI-Anon Ocean Reef Ch. Annex 32 Ocean Reef Drive, Key Largo 33037-5222 Seasonal | Friday 5:30 PM Regular AI-Anon Rusk Club 98781 Overseas Highway, MM 98, Key Largo In AA Clubhouse. |
|--|--|

Key West

| | |
|--|---|
| Monday 5:00 PM-Beginner 6:00 PM-Step/Traditional Key West Family AI-Anon Group Basilica of St Mary Star of the Sea 724 Truman Ave, Key West 33050 In the Renewal Center | Thursday 7:15 PM Regular AI-Anon DePoo Hospital 1200 Kennedy Drive, Key West Off Roosevelt |
| <hr/> Alateen Key West. Day & Time Varies. Horace O'Bryant Middle School. Contact school principal for information. (305) 296-5628 | |



Marathon

| | |
|---|--|
| <p>Monday 6:00 PM Regular- Early Evening Edition AFG St. Columba Episcopal Church 451 52nd Street, Gulfside, Marathon- Open Meeting.</p> <p>Thursday 10:00 AM Regular Al-Anon United Methodist Church 3010 Overseas Highway, MM 48.8, Gulfside, Marathon</p> | <p>Friday 6:00 PM Regular Mid Keys AFG St. Columba Episcopal Church 451 52nd Street, Gulfside, Marathon</p> |
|---|--|

Tavernier

| | |
|---|---|
| <p>Monday 8:00 PM Al-Anon</p> <p>Wednesday 8:00 PM Al-Anon & AA</p> <p>Friday 8:00 PM AA</p> <p>Saturday 8:00 PM Al-Anon & AA</p> <p>Coral Isles Church 90001 Old Highway, MM 90 Oceanside, Tavernier, FL</p> | <p>Thursday 10:30 AM Regular Al-Anon Jewish Community Center 93250 Overseas Highway, MM 93, Oceanside, Tavernier</p> |
|---|---|

Narcotics Anonymous

<http://www.floridakeysna.org/>
<http://www.floridakeysna.org/pages/meetings.php>

The information contained in the following tables is taken from the NA website. Please check the days and times as both may change.

Key Largo

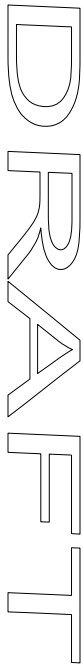
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| <p>SUNDAY CLEAN CONCHS Beginners MM 93.2, Oceanside, MONDAY CLEAN CONCHS Discussion Oceanside, Key Largo 7:00PM Keys Jewish Comm. Center WEDNESDAY CLEAN CONCHS Chair Choice Oceanside, Key Largo 7:00 PM Keys Jewish Comm. Center FRIDAY CLEAN CONCHS Discussion TAVERNIER 8:00 PM Rusk Room MM98.7 Meditation</p> | <p>7:00 PM Keys Jewish Comm. Center Candle Light W Key Largo 6:45 PM Rusk Room, MM98.7 TUESDAY CLEAN CONCHS Literature MM 93.3, Oceanside 8:00PM Rusk Room MM98.7 THURSDAY CLEAN CONCHS Discussion MM 93.3, Oceanside 7PM Mariners Hospital/MM91 SATURDAY CLEAN CONCHS Topic/ Oceanside, Key Largo</p> |
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Big Pine

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| <p>Tue: 7:00PM ENDANGERED SPECIES 280 Key Deer Blvd Literature Big Pine United Methodist Fri: 7:00PM ENDANGERED SPECIES 280 Key Deer Blvd. Just For Today Big Pine United Methodist</p> | <p>Just for Today Big Pine United Methodist Wed: 8:00PM ENDANGERED SPECIES 280 Key Deer Blvd. Just For Today Big Pine United Methodist Sat: 7:00PM ENDANGERED SPECIES SEASONAL Nov-Apr. 280 Key Deer Blvd.</p> |
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Marathon

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| <p>Monday: 8PM SEARENITY, PGC Center 3010 Overseas Hwy. Step Meeting United Methodist Church Saturday: 8PM SEARENITY 3010 Overseas Hwy.</p> | <p>Basic text United Methodist Church Thursday: 7PM SEARENITY 3010 Overseas Hwy. Open/Disc 3000 United Methodist Church</p> |
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Key West

| | |
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| <p>SUNDAY Just For Today Left of White St. Pier 12:00: NOON NEW DAY Anchors Aweigh Club Topic 404 Virginia St. 6:00 PM WE DO RECOVER Men Preferred Living Clean 404 Virginia St. MONDAY Just For Today Left of White St. Pier 12:00 NOON NEW DAY Anchors Aweigh Club Step/Tradition 4 Virginia St. 6 PM WE DO RECOVER 7:00 PM IN THE TRENCHES Martin Luther King Center Beginners 404 Virginia St.</p> | <p>8:00 AM REST BEACH RECOVERY Outdoors Just For Today 404 Virginia St. Topic 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Open 3825 Flagler Ave 8:30pm NO NAME GROUP Anchors Aweigh Club 8:00 AM REST BEACH RECOVERY Outdoors Discussion 404 Virginia St. 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Chair/Topic/Tag 3825 Flagler Ave. Just for Today 300 Catherine St. 8:30 PM NO NAME GROUP Anchors Aweigh Club</p> |
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| <p>TUESDAY Just for Today Left of White St. Pier 12 NOON NEW DAY Anchors Aweigh Club 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Spiritual Principles 3825 Flagler Ave It Works: 300 Catherine St. 8:30 PM NO NAME GROUP Anchors Aweigh Club 8:00 AM REST BEACH RECOVERY 12:00 Noon NEW DAY Anchors Aweigh Club Basic Text 4 Virginia St. 6:00 PM WE DO RECOVER 7:00 PM IN THE TRENCHES 300 Catherine St. Just For Today 404 Virginia St</p> | <p>8:00 AM REST BEACH RECOVERY Outdoors Meeting Step/Basic Text 404 Virginia St Key West TUESDAY continued... open 404 Virginia St. 6:00 PM WE DO RECOVER 7:00 PM IN THE TRENCHES Step/Trad Martin Luther King Center Chair Topic 404 Virginia St. WEDNESDAY Just For Today Left of white St. Pier Discussion 404 Virginia Ave. 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Literature 3825 Flagler Basic Text Martin Luther King Center 8:30 PM NO NAME GROUP</p> |
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DEPRESSION

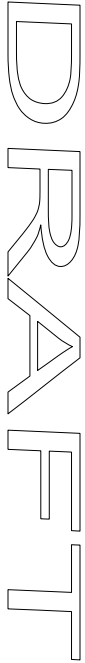
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| <p>THURSDAY Just For Today Left of White St. Pier Basic Text Story 404 Virginia St 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Slogans 3825 Flagler Ave. Open Discussion 300 Catherine St. 8:30 PM NO NAME GROUP Anchors Aweigh Club 8:00 AM REST BEACH RECOVERY 12:00 NOON NEW DAY Anchors Aweigh Club Step Guide 404 Virginia St. 6:00 PM WE DO RECOVER 8:30 PM NO NAME GROUP Anchors Aweigh Club</p> | <p>8:00 AM REST BEACH RECOVERY 12:00 NOON NEW DAY Anchors Aweigh Club Lit/Story 404 Virginia St. 6:00 PM WE DO RECOVER 7:00 PM IN THE TRENCHES Martin Luther King Center Lit/Story 404 Virginia St. FRIDAY Just For Today Left of White St. Pier Discussion 404 Virginia St 5:30 PM LIVING IN THE SOLUTION Anchors Aweigh Club Step/Tradition 3825 Flagler Ave Chair Choice 404 Virginia St.</p> |
| <p>SATURDAY Just for Today Left of White St. Pier Pamphlet 404 Virginia St. 5:30 PM LIVING THE SOLUTION Anchors Aweigh Club Newcomer-First Step 3825 Flagler Ave. 8:30 PM NO NAME GROUP Candlelight Anchors Aweigh Club</p> | <p>8:00 AM REST BEACH RECOVERY 12:00 NOON NEW DAY Anchors Aweigh Club Just for Today 404 Virginia St. 6:00 PM WE DO RECOVER Last Sat. Speaker 404 Virginia St</p> |

Depression/Bi-Polar Support Group

Please check the days and times as both may change.

Tavernier

| | |
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| <p>Thursday 7:00 PM Depression/Bi-Polar Support Group Coral Isles Church 90001 Old Highway, MM 90 Oceanside, Tavernier, FL</p> | |
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Celebrate Recovery, Faith Based

Phone: 305.393.3883 Brad verified 05/05/2015

Phone: 305.393.0098 M'Leigha

Women meet Monday nights 7:00pm ~ 9pm

Men meet Tuesday nights 7:00pm ~ 9pm

This is a Christ-Centered 12 Steps program. Experience true healing and freedom from your hurts, habits, and hang-ups in a safe and confidential environment. Meeting format: Worship, teaching or testimony, open share time.

Seven Shop 84771 Overseas Hwy Islamorada, FL 33036



SEXUAL ASSAULT SERVICES

See:

- Domestic Abuse Shelters, page 21
- State Attorney Victim Assistance, page 24
- US Attorney Victim/Witness Services, page 25

Christina’s Courage, Rape and Crisis Center

Phone: 305.295.8839 Verified (03/31/2015) Contact: Carla Fuquay

Phone: 888.956.7273 Verified (03/31/2015) Florida Council Against Sexual Violence

Contact: Jennifer Dritt, Tallahassee, FL.

This Key West facility is a converted apartment that allows victims of assaults and child abuse to avoid hospital waiting rooms and to ensure privacy of the victim. Counseling and therapy for sexual abuse is available.

Monroe County Sheriff’s Office, Victim Advocate (12/19/2014)

Phone: (305) 853-3211 Verified (12/19/2014)

- Upper Keys, (305) 853-3211
- Middle Keys, (305) 289-2430
- Key West, (305) 296-2424

Services: On-site (victim’s home) response, legal advocacy, assistance in obtaining injunctions (restraining order), social & economic support services.



SENIOR CENTERS

Big Pine Key Senior Center

Phone: (305) 872-3990 verified (02/03/15)
380 Key Deer Blvd.
Big Pine Key, FL 33043
<https://bigpinekey.com/ongoing-events/> select AARP Calendar
Daily lunches for seniors from 12 noon ~ 1:00 PM
Activites daily, Veteran Counseling
Call to verify times and dates.

Marathon Senior Center

Phone: (305) 743-3346 (no answer on Saturdays)
535 33rd St.
Marathon, FL 33050
Unable to determine services

Plantation Key Senior Center

Phone: (305) 852-7133 (no answer on Saturdays)
88800 Overseas Hwy.
Plantation Key, FL 33070
Unable to determine services

Key West Senior Center

Phone: (305) 295-5166 (no answer on Saturdays)
1016 Georgia St.
Key West, FL 33040
Unable to determine services



SUPERVISED VISITATION SERVICES

Wesley House Family Services, Marathon

Phone: 305-809-5000 Verified (12/23/2014)

937 107th St, Gulf

Marathon, FL 33050

Community-Based Care Manager

Wesley House Family Services, Key West

Phone: 305.809.5000 Verified (12/23/2014)

<https://www.wesleyhouse.org/Pages/default.aspx>

3114 Flagler Ave.

Key West, FL 33040

Supervised Visitation Coordinator

Wesley House Family Services, Tavernier

Phone: 305-809-5000 Verified (12/23/2014)

175 Wrenn Street

Tavernier, FL 33070

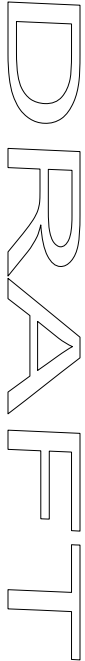
Supervised Visitation & Transport Coordinator

Wesley House Family Transport Services, Key West

Phone: 305.809.5000 Verified (12/23/2014)

3114 Flagler Ave.

Key West, FL 33040



TRANSPORTATION

American Cancer Society, Road to Recovery

Phone: 1 (800) 227-2345 verified 05/05/15

<http://www.cancer.org/involved/volunteer/road-to-recovery-volunteers>

The above will take you to the informational page about the Road to Recovery program.

This is a volunteer based service offered by the American Cancer Society and is intended only for cancer support of ambulatory patients. Once a call is made to the Road to Recovery operator a message is sent to their distribution list by zip code. If a volunteer is available, contact will be made with the patient. This ACS service requires four days notice prior to the date of transportation. They cannot guarantee volunteer availability.

Greyhound Bus Services

Phone: 305.296.9072 (verified 02/17/15) Key West

Phone: 305.688.7277 Miami

Healthcare Rides

Phone: 786.391.7374 Verified (04/27/2015)

Need to leave a message and wait for call back. Healthcare Rides is a private company and charges are billed directly to the client.

103100 Overseas Highway

Suite 23

Key Largo, FL, 33037

<http://healthcareride.net>

From their website:

Welcome to HealthCare Ride we provide a reliable safe, and comfortable ride Door to Door Service 24/Hour seven days a week including holidays to the local residents of Monroe County, we are a transportation company providing (STS) Special Transportation Service and Non Emergency Medical Transportation service, serving all of Monroe County FL.

Some of our vehicle's are handicap accessible with lift and safety equipment to secure our clients safety is our 1# priority.

Own and operated by a former local Volunteer Firefighter, EMT and over13 years in EMS we are license/insured with EMT drivers who are CPR/AED certified.

Logisticare

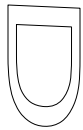
Phone: 800.698.8457 Logisticare Reservations verified 04/27/2015

Phone: 866.779.0565

Services: Humana, Amerigroup, AHCA, United Health Care, MolinaPreferred, Integral Quality, South Florida Community Care, and others.

Hours: Monday-Friday, 8:00AM-5:00PM

You must call three days in advance to schedule a ride.

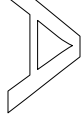


Medicaid Transportation Provider – These providers bill Medicaid directly for any transportation services medically required by their physician. You must have health insurance through one of the four providers.



From their website:

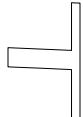
LogistiCare is a transportation management solution; not a transportation company. LogistiCare is the leading provider of outsourced transportation management programs to managed care organizations.



We do not own vehicles or compete with our local networks of professional transportation companies. These networks consist of local, commercial, non-profit and public transportation companies. We are continuously partnering with high quality providers to deliver a transportation service that is safe, reliable and timely.



Our clients expect a one-stop source for a full range of transportation options that deliver high levels of customer service to their members/beneficiaries. At LogistiCare, we recognize fully that our success in delivering such a program depends on the strengths and stability of our transportation providers.



Medicaid/Medicare

Medically required transportation is provided for under the Medicare/Medicaid insurance programs. To qualify for these plans the client must be insured under one of the following insurance providers. Always verify before referring a client.

- AMR – 305.718.6400
- Access2Care – 855.584.3530
- Logisticare - 800.698.8457
- TMS -
- Island Taxi -

| Provider & Contact Name | Email | Phone |
|--|--|------------------------|
| Amerigroup Florida, Inc. Paul Christy (verified 06/02/2015) Transporter: Logisticare | paul.christy@amerigroup.com | 813-830-6900 x77261 |
| Better Health Tomas Orozco x | torozco@simplyhealthcareplans.com | 305-921-2645 |
| Coventry Health Care of Florida Jeffrey Rust x | RustJ1@aetna.com | 954-858-3526 |

| Provider & Contact Name | Email | Phone |
|---|--|---------------------------------|
| Clear Health Alliance Marianne Finizio (verified 06/02/2015) Use Care Coord on ID card Transporter: TMS, Island Taxi | mfinizio@clearhealthalliance.com | 866-411-89140 |
| First Coast Advantage Davina Butler see Molina | Davina.butler@jax.ufl.edu | 904-244-9715 |
| Freedom Health (contract pending) Nancy Gareau Transporter: TMS | ngareau@freedomh.com | 813-506-6000 ext 11267 |
| Humana Medical Plan Mayra Torres (verified 06/02/2015) Transporter: Logisticare | mtorres8@humana.com | 305-626-5445 |
| Integral Reginald Martin | Reginald.martin@IntegralQualityCare.com | Phone: |
| Magellan Complete Care Robert (Bob) Sonnessa | RASonnessa@magellanhealth.com | 800-424-8584 |
| Molina Healthcare of Florida Gus Keriazes | gus.keriazes@molinahealthcare.com | 1-866-422-2541 ext. 229125 |
| AHF dba Positive Healthcare Florida Remon Walker Roger Dotson Transporter: AMR, Access2Care | Remon.walker@aidshealth.org | 954-496-9337 720-450-3213 |
| Preferred Medical Plan Teresa Izquierdo | tizquierdo@pmphmo.com | 305-447-8373, extension 3255 |
| Prestige Health Choice Rosie Stoetzer | RStoetzer@prestigehealthchoice.com | 305-718-1100 ext 21208 |
| Simply Healthcare Plans Tomas Orozco | torozco@simplyhealthcareplans.com | 305-921-2645 |
| SFCCN Alexander Fabano | afabano@sfccn.org | 305-430-2843 |
| Staywell Drew Hobby | staywellmmacontracting@wellcare.com | 813-206-1199 |

| Provider & Contact Name | Email | Phone |
|---|--|--------------|
| Sunshine Health Plan Mark Barrett | sunshinecontracting@centene.com | 866-595-8116 |
| UnitedHealthcare of Florida Felix Gonzalez (verified 06/02/2015) Transporter: Logisticare | felix_m_gonzalez@uhc.com | 407-659-6965 |

Middle Keys Transportation, Guidance / Care Center, Inc

Phone: 305-434-7660, ext 2 Verified (04/22/2015)

Fax: 305-292-6843

For transportation information or to schedule a ride, call first.

Monday-Friday, 8:00AM-4:00PM

Please provide 48 hours notice for **in-county services**. Monroe County Transit handles all in-town transportation.

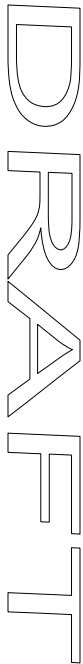
http://www.gcmk.org/programs_transportation.html

From their website (has errors – no longer Medicaid provider, etc):

GCC provides transportation services and is the designated Community Transportation Coordinator (CTC) ~~and Medicaid Coordinator for Monroe County~~. The CTC is responsible for administering a countywide system of transportation for all Monroe citizens who are transportation disadvantaged.

“Transportation Disadvantaged” means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping and social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202.

~~In January 2000, GCC became the Medicaid Transportation Coordinator for Monroe County.~~



Lower Keys Shuttle

Phone: 305-809-3910

Key West to Marathon

Marathon to Florida City (see Miami-Dade Transit)

From their website: Lower Keys Shuttle operates shuttle bus service between Key West and Marathon connecting with Dade-Monroe Express in Marathon to provide bus service from Key West to Florida City (mainland Miami). Scheduled stops are made in Key West, Boca Chica, Big Coppitt, Bay Point, Sugarloaf, Cudjoe Key, Summerland Key, Big Pine Key, and Marathon. See the Lower Keys Shuttle Schedules for route stops and days of operation listed below.

The fare for each one-way trip on the Lower Keys Shuttle is \$4.00 and exact fare is required, no change can be provided.

Miami Dade Special Transportation Service

Phone: 786.469.5000 verified (02/06/2015)

STS is a complementary transportation service offered by Miami-Dade Transportation. To make use of this on-call service clients must have an STS card in their possession. Cost for this service is \$3.50 per trip. You must call in advance to make reservations. This service is only for clients within the STS route from Marathon (MM50) to Florida City.

The STS application is included at the end of this document and requires a physician's certification of need followed by an in-person interview with the transportation provider.

Email: paratransit@miamidade.gov

Miami-Dade Transit

Phone: 305.770.3131

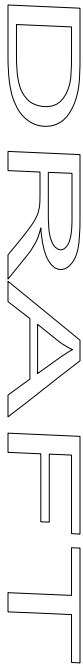
http://www.miamidade.gov/transit/routes_detail.asp?route=301

The Monroe County website information has not been updated since 2005. From the Miami-Dade website: Reduced fare for Medicare recipients, most people with disabilities, and local students (grades 1-12) anytime with a valid permit/ID

Route 301 Dade-Monroe Express

All busses are wheelchair accessible.

MIAMI-DADE COUNTY: Florida City, Wal-Mart, SW 328 St., Florida City City Hall, W. Palm Dr., US 1, MONROE COUNTY (bus stops on hail): Mile Marker 98, Key Largo, Tavernier, Islamorada, Marathon, Mile Marker 50.



Monroe County Transit

Reservations: (305) 292-4424 verified 04/27/2015

Cancellations: (305) 295-4373

Fx: (305) 292-4411

1100 Simonton St.

Suite 1-179

Key West, FL 33040

Maritza Lamberson, Transportation Coordinator

Hours: Monday – Friday, 8:00 am - 5:00 pm

<http://www.monroecounty-fl.gov/index.aspx?nid=142>

This service is only provided for three areas - Key West, Marathon, and Key Largo to Islamorada. They do not operate between these areas.

From their website: The mission of Monroe County Transit is to operate a safe, dependable, and effective paratransit network that enables Monroe County's elderly, disabled, and transportation-disadvantaged citizens the mobility necessary to improve their quality of life and remain independent, allowing them to have useful and productive lives.

Veterans Affairs Department, Transportation

Phone: 305.289.6009 verified (04/27/15)

Fax: 305.289.6320

Hours: Monday ~ Friday, 8:00AM ~ 4:00PM

Transportation Coordinator: Kellye Paros

490 63rd Street

Ocean, Suite 100

Marathon, FL 33050

Supervised Visitation & Transport Coordinator

Wesley House Family Transport Services, Key West

Phone: 305.809.5000 Verified 04/27/2015

3114 Flagler Ave.

Key West, FL 33040



UTILITIES AND RELATED HOUSING SERVICES

City Electric System, Key West of Florida

Phone: 305.295.1080 // 295.1000 verified 04/12/2015

Fax: 305.295.1085

From their website:

Keys Energy Services offers a discount for residential customers who are 62 years of age or older, or who are totally or permanently disabled American Veterans.

To qualify you must:

- be 62 years of age or older on the date of application, or a totally or permanently disabled American Veteran
- have an income not exceeding the amount of \$31,956.00 per annum, per household.

Applications are accepted through March 31st of each year and all participants must re-qualify yearly.

To apply, you can submit your application by email, fax, mail or visit our office.

The following form is presented in PDF format. You may type directly into the fields, then submit, save and/or print it.

Applications are accepted through March 31; must reapply each year.

www.keysenergy.com/discount.php

Florida Keys Electric Operation Roundup

Phone: 305-852 2431 verified 04/10/2015

Phone: 1-800-858-8845

From their website:

Funds will be given to local individuals, families or organizations with special needs or requests. Each application for funds will be carefully reviewed and verified by the volunteer Board of Directors of the FKEC Members Charitable Trust before an award is made.

Your spare change may not buy much -- unless you share it through the FKEC Members Charitable Trust and Operation Round-Up®. By "rounding up" your electric bill payment to the next dollar each month, Florida Keys Electric Cooperative's 31,000 account holders can make a big difference with small change in the Florida Keys.

Here is how it works. For Example: If a member's monthly bill totals \$135.49, we will round it up to \$136.00. The extra 51 cents will go directly to the FKEC Members Charitable Trust. The round-up for each meter enrolled in the program



will average 50 cents a month -- about the cost of a vending machine snack or a cheap cup of coffee.

Each month, your bill will show an amount listed for Operation Round-Up®, and your bill will include the extra few cents to total an even dollar amount. Each January your bill will include a summary of your contributions from the past year for your tax records.

You are automatically part of the Charitable Trust unless you let us know otherwise.

www.fkec.com/AccessAct/operation-roundup.cfm

Low-Income Home Energy Assistance Program (LIHEAP)

Florida State Public Inquiries: 850-717-8450

Monroe County Board Of County Commissioners: (305) 292-4408

From their website:

The state of Florida program helps tens of thousands of residents per year through these services. There are three main categories of financial assistance, and they include crisis grants, regular home energy bill assistance, and also supply shortage or weather related assistance. Whether it is a cooling or heating bill, LIHEAP may be able to assist a family in Florida with addressing their costs.

- Regular Energy Bill Assistance- While funding varies, this is the main form of payment from the Florida LIHEAP program. A credit payment ranging anywhere from \$150 - \$300 is most typical, and will be provided to qualified applicants to help them partially pay their cooling or heating bills. Please note that beneficiaries of this program need to continue to pay their monthly utility bill while awaiting the credit.
- Crisis Assistance is offered for Florida families. This is for addressing an emergency situation. If you have received a final notice or if your utility services were disconnected, then a credit of up to \$600 can be paid out as soon as possible. People can apply up to twice annually, once during the winter and once during the summer months. The Crisis Energy Assistance component of LIHEAP can also pay for both cooling and heating bills.

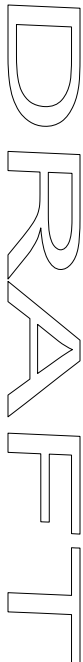
Another related program is the Emergency Home Energy Assistance for the Elderly Program (EHEAP). This Florida program, which also relies on government funds, assists low-income households that have a member who is 60 years of age or older and that is faced with a crisis.

An emergency situation that can be addressed is when someone has a delinquent utility bill, a copy of a shut off notice, or if they just do not have wood or fuel. Qualified households may be provided at least one grant per year, and a normal amount paid is around \$600. Payments are made to your utility company, and not the applicant.

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T

In addition to funds for paying bills, the EHEAP program can provide senior citizens in Florida with vouchers to purchase air conditioners, portable heaters, fans, or blankets.

<http://www.liheapch.acf.hhs.gov/profiles/Florida.htm>



VETERAN AFFAIRS / SERVICES

See also:

- VA Outpatient Clinic, Key West page 51
- Catholic Charities, Rapid Rehousing Program page 39

Veteran Affairs Supportive Housing (VASH)

Phone: 1.877.4AID-VET Verified 02/04/15

Local: 305.293.2890 Jay Harkow

www.va.gov/homeless/hud-vash_eligibility.asp

From their website – HUD VASH provides for Veterans with medical, mental health and/or substance use disorders. Eligible Veterans must be able to complete activities of daily living and live independently in the community with case management and support services.

Veterans Affairs Department, Transportation

Phone: 305.289.6009 verified (02/03/15)

Fax: 305.289.6320

Transportation Coordinator: Kellye Paros

490 63rd Street

Ocean, Suite 100

Marathon, FL 33050

Vet Center

Phone: 305.451.0164, 305.718.3712

Fax: 305.718.8712

Readjustment Counselor: Oscar Velazquez, MSW

Key Largo Outstation

105662 Overseas Highway

Key Largo, FL 33037-3010

Veteran Affairs, Executive Administrator

Phone: 305.453.8777 verified (02/03/15)

Fax: 305.453.8779

Gary E Johnson

102050 Overseas Highway, Suite 209

Key Largo, FL 33037



Veterans Supportive Services Miami-Dade

11285 SW 211 Street, Suite 208
Miami, FL 33189
786-227-5842

Monroe County
11400 Overseas Hwy., Suite 210
Marathon, FL 33050
305-289-5605

<http://advocateprogram.com/serving-veterans-and-their-families/>

The Advocate Program has partnered with various agencies to provide Rapid Re-housing Services to Miami-Dade County Veterans and their families who are either homeless or in danger of becoming homeless. The Supportive Services for Veteran Families (SSVF) grant is funded by the Veterans Administration and builds on the strengths of both the Advocate Program and its partners.

From their website:

The formation of the Miami-Dade Military Service Partnership (MDMSP) was accomplished with the support of \$250,000 in seed money form the Miami Foundation to serve Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF) military personnel and their families; but this coalition has since been expanded to serve all generations of veterans and their families.



VETERINARY SERVICES

Some of the following services require pre-approval with your selected veterinarian. Services may change. Always call first to check the hours of operation and verify that your pet's needs can be met by the selected provider.

Florida Keys SPCA

Phone: 305-294-4857 verified 05/13/2015

5230 College Road
Key West, FL 33040

www.fkspca.org/what-we-do/spay-neuter-clinic

[Florida Keys SPCA](http://www.fkspca.org)

From their website:

Low-cost and no-cost spay/neuter services are available at the clinic. Please see all of their programs.

Our Mission: The Florida Keys SPCA is dedicated to promoting the humane treatment of all animals through compassionate care, adoption, education, population control and humane law enforcement.

Our primary goal is to place all adoptable animals into caring, loving, lifelong homes. We are working toward this goal by reducing companion animal overpopulation. All animals adopted from our shelter are spayed and neutered prior to adoption. We provide low-cost and free spay and neuter surgeries to the companion animals of our community. In addition, we work diligently with other humane organizations in the Florida Keys to reduce the number of feral cats through trap, spay/neuter, and release projects.

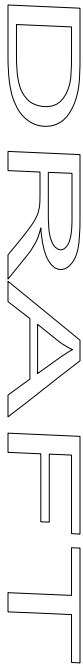
The Florida Keys SPCA is a completely independent, private, not-for-profit organization. We are not under the umbrella of, nor are we funded by any other national humane organization. While we receive funds from Monroe County under our contract to provide animal control services in our jurisdiction, maintaining the high standards of care we provide for our animals, including veterinary care, and other important programs such as spay/neuter and community outreach can only be accomplished through donations from people like you. Every donation, large and small, is important, needed and much appreciated. Thank you for the part you play in helping us help the animals in our care.

Open Admissions: We turn no animal away and find homes for all our adoptable animals, no matter how long it takes. No animal is turned away – whether an owner needs to surrender a pet (regardless of the reason) or a stray pet is in need of a safe haven while waiting for its owner or a new home. More than 1,700 animals come into our shelter each year.

Pets Waiting for Adoption: There is no time limit on how long an animal can stay with us while waiting for its new home.

We help all pets: We adopt out more than dogs and cats. We often also have rabbits, birds, ferrets, guinea pigs, hamsters, mice, rats, and reptiles.

We Treat Injuries and Illness: While most animals arrive at our shelter healthy and ready for a new home, many arrive either sick or injured. We treat broken



bones, skin and ear infections, heartworms, and many more medical issues so that our animals can start their new lives healthy and happy.

Behavior Training: Our knowledgeable staff works with the animals in our care to teach them basic “manners” and to address behavior issues. We also offer guidance to owners with in-home behavior problems.

Animal Cruelty and Neglect Investigation: The Florida Keys SPCA acts on all reports of animal abuse or neglect from Key West to mile marker 16.7. We respond to over 500 calls each year. A Florida Keys SPCA staff member can be reached 24 hours a day for emergency purposes.

Become a member of the Friends Forever Society! You love animals; so do we. By making a planned gift to the Florida Keys SPCA, you will become a member of our Friends Forever Society and create a legacy that will save animals’ lives for years to come. Call Tammy Fox, Executive Director at 305-294-4857 for more information. Tax ID: 65-0891564

Contact Us: 305-294-4857 or tammy@fkspca.org.

Key Largo Animal Shelter/Humane Animal Care Coalition

Phone: 305-451-0088 verified 05/13/2015

105951 Overseas Highway

Key Largo, FL 33037

<http://www.myvetonline.com/website/hacc/#services>

[Key Largo Animal Shelter](#)

From their website:

Free service to anyone. Donations are most welcome.

This service is available only for animals local to the Keys.

Lower Keys Friends of Animals

Emergency Phone: (305) 294-9445 verified 05/13/2015

Email: lkfoainc@gmail.com

P.O. Box 1043

Key West, Florida 33041

From their website:

Lower Keys Friends of Animals feels that we are the voice for those that can not speak for themselves, the animals.

Primarily LKFOA works a TNR(Trap/Neuter/Release) program in areas of need.

The only solution to over population is to spay a... See More

We are an all volunteer group, without a walk-up facility. To contact us phone number and e-mail address are below.

Lower Keys Friends of Animals, is a local non-profit all volunteer organization that prevents suffering in animals through free or low-cost spaying and neutering.

We are primarily a TNR(Trap/Neuter/Release) organization which provides medical care for stray cats. LKFOA also provides financial assistance in animal emergencies on a case by case basis.



Spay Neuter in Paradise (SNIP)

Phone: 305-587-7647 verified 05/13/2015

10550 Aviation Boulevard
Marathon, FL 33050

From their website:

Low cost surgeries are available at the clinic. Please call for appointments.

Low cost spay/neuter clinic for dogs and cats of the Florida Keys Call for appointment information!

We are here to help you make your pet ONE OF A KIND. By helping to spay or neuter your pet you are adding in the fight against over population of animals.

Xena Fund

Phone: (305) 432-0494 verified 05/12/2015

e-mail: aliceinkeywest@gmail.com

1623 Laird Street
Key West, FL 33040

From their website:

To receive help from the Xena Fund, the procedures are simple.

The Xena Fund supports pets and their owners in two ways.

First, the Xena Fund reimburses Veterinarians for their emergency care for your pet. Therefore, if you are in any type of financial need, have your vet call the Xena Fund at (305) 432-0494. We rely on the vet's recommendation to help in the care of the pet.

The Xena Fund makes one-time grants payable directly to the vet for your pet's care.

Secondly, the Xena Fund will help those pet owners who are on a fixed income. If you are on a fixed income, the Xena Fund will pay for annual visits to the vet and any preventative medications and annual vaccinations.

If you fall into this category, let your veterinarian know of your situation. The vet will know of our policy to reimburse them for their annual visit care.

You will be required to sign a form requesting help for your pet.

Please remember when calling the Xena Fund:

- Speak Clearly for the answering machine
- Leave your name, phone number, your pet's name and the best time to be reached
- Leave your vet's name and phone number

You may send donations or correspondence to:

The Xena Fund
1623 Laird Street
Key West, FL 33040

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This document was produced using an IBM T42 laptop with Microsoft Windows XP,
Microsoft Word 2000, and Adobe Acrobat 6.0.

For questions or concerns, FloridaKeysSocialServices@gmail.com

Checklists & Applications

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Department of Justice, Office for Victims of Crime, Training and Technical Assistance Center

2015 Form Monroe County Special Needs Shelter Application

Required Monroe County form for locating special needs residents in an emergency situation.

Special Transportation Services (STS) Application Form

Miami- Dade Transit form for medical transportation from MM50 north.

NOTES

ADVOCACY PLAN

Date: _____ Time: _____

Victim Contact Information: _____

PART A: DEFINE THE PROBLEM AND IDENTIFY SOLUTIONS

Description of problem(s): _____

Ideal solution(s): _____

Alternative solution(s): _____

Potential issues: _____

Desired result(s): _____

PART B: IDENTIFY RESOURCES

| Resources Currently Available |
|-------------------------------|
| |
| |
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| Resources Needed |
|------------------|
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Contacts:

How they can help:

Victim's preferred resources:

PART C: PRESENT MESSAGE

Decisionmaker(s):

Contact information:

| | |
|-------|-------|
| <hr/> | <hr/> |
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Message

Why the victim needs support:

1.

2.

3.

4.

5.

What the victim needs:

1.

2.

3.

4.

5.

Proposed solution:

2015 Special Needs Registry Application

<http://www.monroecounty-fl.gov/index.aspx?nid=148>

Individuals are eligible to be registered with the Special Need Registry if during periods of evacuation or emergency, require sheltering assistance, due to physical impairment, mental impairment, cognitive impairment, or sensory disabilities, and are not served in or by a residential facility program. Eligible clients are required to complete and sign this application and the HIPAA Disclosure of Information and HIPAA Privacy Act forms before they are placed on the registry.

Primary Language: English: _____ Spanish: _____ Other(specify): _____

Last Name: _____ First: _____ Middle Initial: _____ Sex: M ___ F ___

Social Security#: ___-___-_____ DOB: __/__/____ Weight: _____ Height: ___Feet ___Inches

Medicaid #: _____ Medicare#: _____

Physical Address: _____ City: _____ Nearest Mile Marker: _____

Mailing Address (if different): _____ City: _____ Zip: _____

Primary Contact Number: _____-_____-_____ (If you do not have a phone, you must list a neighbor's phone number that we may use to contact you.)

Additional Contact Number(s): _____-_____-_____, _____-_____-_____, _____-_____-_____

If married: Name of Spouse: _____ Spouse's Contact Number: _____.

Is Spouse Registered? YES NO

| | | |
|---|---|--|
| Residence Type – (please check one) <input type="checkbox"/> Single Family Home <input type="checkbox"/> Apartment <input type="checkbox"/> Condo <input type="checkbox"/> Mobile Home /RV <input type="checkbox"/> Boat/Live-Aboard <input type="checkbox"/> Other – please Specify: _____ | Pet(s) Y <input type="checkbox"/> N <input type="checkbox"/> ? Number: _____ Type(s): _____ Do You Need Monroe County To Transport You to a Shelter?: Y <input type="checkbox"/> N <input type="checkbox"/> . Category Storm to Transport: <input type="checkbox"/> Cat 1-2, <input type="checkbox"/> Cat 3-5 <input type="checkbox"/> All <input type="checkbox"/> Year-round resident <input type="checkbox"/> Seasonal Resident (If Seasonal, specify months) _____ | Are you Receiving Home Health Care? Y <input type="checkbox"/> N <input type="checkbox"/> If yes, Name of Agency: _____ Physician's Name: _____ and Number: _____-_____-_____ |
|---|---|--|

If you have a required caregiver, please list their name and phone number.

Name: _____ Phone number: _____-_____-_____

Total Number to Accompany You to a Shelter: _____.

You must give name & phone number of a neighbor or friend that we may use for an alternate contact. (This person must live in your area or be aware of your whereabouts and must be aware that they are listed as an alternate contact.)

Name _____ Phone _____

Name _____ Phone _____

Emergency contact (if different from above)

Name _____ Phone _____

Name _____ Phone _____

Please Complete the following information:

Number of care givers/ family members accompanying client to the Shelter: _____

Caregiver/family member names: _____

| | | | |
|---|--|--|--|
| Are you Medically Dependent On Electricity? <input type="checkbox"/> O2 Concentrator <input type="checkbox"/> Feeding Pump <input type="checkbox"/> Suction <input type="checkbox"/> Respirator | | Are you Oxygen Dependent? <input type="checkbox"/> 24 hour <input type="checkbox"/> Only Overnight <input type="checkbox"/> Nebulizer <input type="checkbox"/> CPAP O2 Type: _____ Assistance needed? Y N | |
| <input type="checkbox"/> Need Assistance with Medication <input type="checkbox"/> Need Assistance with Feeding <input type="checkbox"/> Need assistance with Communication <input type="checkbox"/> Need Assistance with wound care <input type="checkbox"/> Need assistance with Catheter | | <input type="checkbox"/> Mental Health Problems <input type="checkbox"/> Anxiety/Depression <input type="checkbox"/> Cognitive Impairment <input type="checkbox"/> Alzheimer's/Dementia <i>Early</i> <input type="checkbox"/> <i>Middle</i> <input type="checkbox"/> <i>Late</i> <input type="checkbox"/> | |
| <input type="checkbox"/> Incontinence <input type="checkbox"/> Insulin Dependent <input type="checkbox"/> Need Assistance with Insulin <input type="checkbox"/> Dialysis Dependent <input type="checkbox"/> Open wounds <input type="checkbox"/> Decubitis <input type="checkbox"/> Other/Comments: _____ | | Can you Sit up and Ride in a bus or a van? Y <input type="checkbox"/> N <input type="checkbox"/> <input type="checkbox"/> Ambulatory <input type="checkbox"/> Ambulatory with assistance <input type="checkbox"/> Wheelchair <input type="checkbox"/> Wheelchair bound <input type="checkbox"/> Bedridden Transportation Needs: <input type="checkbox"/> Car <input type="checkbox"/> Bus <input type="checkbox"/> Wheelchair Van <input type="checkbox"/> Ambulance <input type="checkbox"/> Other: _____ | |
| <input type="checkbox"/> Heart Condition <input type="checkbox"/> Back injury <input type="checkbox"/> Arthritis <input type="checkbox"/> Pregnancy | | <input type="checkbox"/> Do you have a Trained Service Animal? Type of Animal: _____ What work or task has the animal been trained to perform? _____ | |

Check all that apply:

Medications:

| <i>Name of Medication</i> | <i>Dosage</i> | <i>Name of Medication</i> | <i>Dosage</i> |
|---------------------------|---------------|---------------------------|---------------|
| | | | |
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| | | | |
| | | | |
| | | | |
| | | | |

Do you have a "Do Not Resuscitate Order" in place? Yes _____ No _____ *If yes, please attach a copy*

X _____ Date _____
 Signature of Client Date of Signature

Please return completed form to the following address:

**Monroe County Special Needs Registry
 1100 Simonton Street Room 1-198
 Key West, FL 33040**

*****FOR OFFICE USE ONLY - DO NOT WRITE BELOW THIS LINE*****

Entered into EVAC by: _____
 Entered into TRPZE by: _____



ID# _____

STS Application

SPECIAL TRANSPORTATION SERVICES (STS) APPLICATION FORM MIAMI- DADE TRANSIT

I. APPLICATION SECTION:

S.S.# (9 digits) _____ - _____ - _____ Date of Birth: ____/____/____ Sex: [] Male [] Female

Last Name: _____ First Name _____ M.I.: _____

Street Address: _____ Apt.#: _____ City: _____ State: _____

Zip Code: _____ Home Phone:() _____ Email address: _____

Is this a [] House [] Apartment [] Nursing Home [] ACLF [] Boarding Home

Applicant's weight: _____ lbs. Wheelchair (if applicable) weight _____ lbs. length _____, width _____

EMERGENCY CONTACT: Name and telephone number of someone we can call in an emergency.

Name: _____ Relationship: _____ Phone: () _____

ETHNICITY: (for statistics only, optional)

[] White Non-Hispanic [] Black Non-Hispanic [] Hispanic [] Other (specify) _____

A. If you use a wheelchair, can you transfer with minimal assistance into a sedan? Y ___ N ___

Type of wheelchair: [] Manual [] Motorized [] Scooter (Three wheeled)

B. If someone assisted the client to complete this form, please specify;

Name: _____ Relationship: _____ Phone: () _____

If you need to have information given to you in an accessible format, please check one:

[] Braille [] Large Print [] Audio [] Computer Disk (ASCII) or CD

II. APPLICANT'S RELEASE:

The following information is requested to determine when an under what circumstances the applicant can use the County bus, rail, or mover service and when Special Transportation Service (STS), van/sedan shared-ride paratransit service, is required.

I understand that the purpose of this form is to determine if I am eligible for Miami-Dade Transit Agency's (MDT) Special Transportation Service (STS) in accordance with the American with Disabilities Act (ADA) of 1990 complementary paratransit service requirement. I understand that the information about my disability contained in this application will be kept confidential and shared only with professionals involved in evaluating my eligibility. I certify that, to the best of my knowledge, the information in this form is true and correct. I understand that providing false or misleading information could result in my eligibility status being re-examined as well as prosecution to the maximum extend allowed by the laws of the State of Florida. I hereby authorize my medical representative to release any and all information required by the MDT Paratransit Certification Enrollment Office regarding my medical condition for the purpose of determining my eligibility to use Special Transportation Service (STS).

Applicant's Signature: _____ Date: _____



If applicant is unable to sign this form, he/she may have someone sign and certify on applicant's behalf.

Signing for applicant: _____ Date: _____

Print Name: _____ Relationship to applicant: _____

III. MEDICAL VERIFICATION *(to be completed by a Florida licensed physician)*

The Americans with Disabilities Act of 1990 (ADA) requires all public entities operating fixed- route transportation service for the general public to also provide complementary paratransit service to persons unable to use the fixed-route system. Miami-Dade Transit (MDT), Special Transportation Service (STS) provides complementary paratransit shared ride (i.e. van/sedan) service to individuals certified as ADA paratransit eligible. The applicant who has asked you to review and sign this form is applying to MDT to be considered eligible for this service. This application form will assist MDT to determine when and under what circumstances the applicant can use Metrobus, Metrorail, or Metromover service and when they require paratransit service. ADA/STS van/sedan shared-ride service is intended only for those trips that the person cannot make on the bus/rail/mover system.

STS ELIGIBILITY CRITERIA:

Applicants shall be individually evaluated, and eligibility shall be determined based on a functional ability to use conventional public transportation: Metrobus, Metrorail, and Metromover. Functional inability to use public transportation includes the Americans with Disabilities Act (ADA) Categories 1, 2 and 3 as described in this application.

A. AMERICANS WITH DISABILITIES ACT (ADA) CATEGORIES:

Check the categories of eligibility that you recommend should apply.

1. [] The individual is unable, as a result of a physical or mental impairment (*including a vision impairment*), and without the assistance of another individual, (*except the operator of a wheelchair lift or other boarding device*), to board, ride, or disembark from an accessible bus or rail vehicle.
2. [] The individual needs the assistance of a wheelchair lift or other boarding assistance device and is able, with such assistance, to board, ride, and disembark from accessible transit vehicles. (*The individual would be eligible if an accessible vehicle is not available.*)
3. [] The individual has a specific impairment-related condition which prevents the individual from traveling to or from: Metrobus; Metrorail; and/or Metromover stops/stations.
4. [] Check here, if none of these categories apply.

MEDICAL REPRESENTATIVE'S LETTERHEAD OR PRESCRIPTION FORM REQUIREMENT:

In order to process this applicant's request to become a qualified STS rider, we require that the medical certification section of this form be completed, and a letterhead or prescription form with the name and address of both the medical representative and the applicant be attached to this application. To expedite applicant processing, please attach objective medical findings which substantiate the disability. Examples include:

EEG or Neuropsychological Evaluation with FSIQ
Snellen (visual acuity) and/or Perimeter Chart (field of vision) Report(s)
Elisa Western Blot result reading CD4 + counts
X-ray, MRI, or CAT Scan Findings
Respiratory FVC/FEV1

III. MEDICAL VERIFICATION (To be completed by a licensed physician)

B. INDICATE THE TYPE AND NATURE OF THE INDIVIDUAL’S DISABILITIES).

CHECK AS MANY ITEMS AS MAY BE APPLICABLE. (SEE STS ELIGIBILITY CRITERIA)

1. MOBILITY IMPAIRMENT:

a. Non-ambulatory disability (required wheelchair to travel). Please specify the condition which requires full time use of a wheelchair _____

b. Ambulatory disability (ambulation may be limited, but able to walk with or without mobility aid, may use wheelchair but can transfer to a seat with little or no assistance).

I. Amputation (detail extremity): _____

II. Stroke without Hemiplegia

III. Stroke with Hemiplegia

IV. Brain Spinal Nerve Trauma

V. Other: _____

Date disability started: _____ (Please attach EEG or neuropsychological evaluation report)

2. NEUROLOGICAL DISABILITY (motor dysfunction):

(Please attach EEG or neuropsychological evaluation report)

a. Multiple Sclerosis

b. Epilepsy

c. Muscular Dystrophy d. Cerebral Palsy

e. Parkinson’s

f. Alzheimer’s

g. Other _____

3. VISUAL DISABILITY:

a. Totally blind

b. Legally blind - If this person is legally blind complete the following:

Corrected visual acuity: Right Eye _____ Left Eye _____ (Please attach Snellen reports of both eyes)

Corrected field of vision: Right Eye _____ Left Eye _____ (Please attach Perimeter chart reports both eyes)

4. COGNITIVE DISABILITY:

a. Type of mental impairment:

Emotional

Autism

Cognitive Disability

Dementia

OBS

Alzheimer’s

Development Disability

Other

(Please attach EEG or neuropsychological evaluation showing full scale intelligent quotient “FSIQ” or mental age, as applicable.)

b. Level of mental impairment: Mild Moderate Severe Profound, I.Q.: _____ (Must Specify)

5. UNCONTROLLED FATIGUE:

a. Radiation/Chemo b. Dialysis If either a. or b. is marked please provide the following:

Treatment Schedule (or duration): _____ Treatment Start and expected End date: _____ thru _____

Treatment Center: _____ Address: _____

c. HIV (Please attach Elisa, Western Blot result reading CD4 + counts.)

d. Other _____

6. IMPAIRMENT RELATED CONDITION:

a. Arthritis (Please attach MRI/CA T/X – ray findings or operative reports of area affected)

{Functional Classification ____ Anatomical Stage ____}

b. Other _____

b. Cardiac (Please attached EKG or operative findings)

{Functional Classification ____ Therapeutic Classification ____ }

c. Respiratory (Must Specify) {FVC ____ FEV1 ____ } (Please attach oxymetric capability report)

C. DESCRIBE IN DETAIL THE APPLICANT’S PRIMARY DISABILITY: (BE SPECIFIC)

D. IS THIS DISABILITY: Permanent Temporary (If temporary, date of disability _____ &length of recovery _____)

E. IS THIS DISABILITY CONTROLLED BY MEDICATION? Yes No

Explain: _____

F. INDICATE THE TASKS RELATED TO USING PUBLIC TRANSIT THAT THE APPLICANT WOULD FIND IMPOSSIBLE (NOT DIFFICULT) TO DO. CHECK ALL THAT APPLY

- No limitations that would prevent the use of bus/rail service
- Enduring warm weather
- Boarding vehicle without a wheelchair lift
- Waiting thirty minutes
- Enduring common weather conditions
- Recognizing a bus stop
- Identifying a public transit vehicle
- Recognizing destinations if stops are announced
- Understanding/handling bus fare (*money*) transactions
- Climbing 1-3 Steps
- Handling changes in normal routine
- Walking more than _____ blocks (*Must stipulate number of blocks*)

These limitations apply: Always Usually Occasionally Rarely

G. MOBILITY AID: Wheelchair Walker Crutches Braces Service Animal
 None Cane Other _____

H. REQUIRED MODE OF TRANSPORTATION: Please indicate the type of transportation required by the applicant based on his/her functional ability.

Ambulatory (van, sedan) Wheelchair Transferable (van, sedan) Wheelchair Confined (lift van)

I. BASED ON THE INDIVIDUAL’S DISABILITY, DO YOU RECOMMEND HIM/HER TO BRING A PERSONAL CARE ATTENDANT ON EACH TRIP? Yes No

J. PLEASE ATTACH PERTINENT MEDICAL DOCUMENTATION (E.G. EVALUATIONS, TEST RESULTS, NOTES, REPORTS, ETC.) THAT WOULD HELP TO EXPLAIN THE DIAGNOSIS OR LIMITATIONS ON THE APPLICANT’S ABILITY TO USE METROBUS, METRORAIL, OR METROMOVER.

NOTE: Failure to attach documentation will delay the eligibility determination process and will require that MDT contact your office to obtain pertinent documentation before rendering a decision.

IN SIGNING, I ACKNOWLEDGE THAT, TO THE BEST OF MY KNOWLEDGE, THE INFORMATION IN THIS EVALUATION FORM IS TRUE AND CORRECT. FURTHERMORE, I CERTIFY THAT, I HAVE ATTACHED OBJECTIVE MEDICAL TESTS/DOCUMENTATION WHICH SUBSTANTIATES THE ABOVE STATEMENTS. I UNDERSTAND THAT PROVIDING FALSE OR MISLEADING INFORMATION COULD RESULT IN THE RE-EXAMINATION OF THE ELIGIBILITY STATUS OF THE APPLICANT AS WELL AS PROSECUTION TO THE MAXIMUM EXTENT ALLOWED BY THE LAWS OF THE STATE OF FLORIDA.

Yes, I have attached the required medical documentation

Print or Type Name of Physician

State of Florida License #

Signature

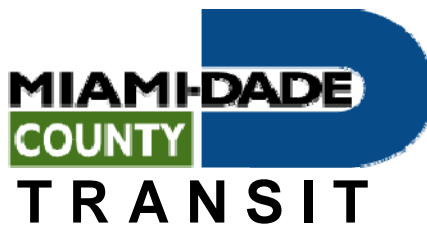
Office Address

City State

Zip Code

() _____
Telephone

() _____
Fax #



**“Por favor, para informacion en español llame al (786) 786-469-5000, Gracias”
“Sil vou ple, an creole, rele pou informasyon numero (786) 469-5000, Merci”**

Dear Applicant:

This package was prepared and sent to you in response to your request for an application for the Miami-Dade Transit (MDT) Special Transportation Services (STS) which is our Americans with Disabilities Act (ADA) paratransit service. A copy of our “ADA Paratransit Application Form” is attached for your convenience. Please read this letter and the enclosed material carefully before attempting to complete this application. Information about your disability which you provide in the application will be kept strictly confidential.

Copies of this form are available in large print, Braille, cassette and CD upon request. If you have questions or need assistance completing this form, call MDT at:

(786) 469-5000

(305) 263-5459 TTY/TDD

“ADA Paratransit” service is a van/sedan shared-ride service, comparable to standard fixed route transportation (Metrobus/Metrorail/Metromover) services. This service is provided to individuals who, because of a functional disability, are prevented from using the fixed route transportation service. This might include not being able to get to or from bus stops, not being able to get on or off buses, or not being able to understand (due to a cognitive or development disability) how to ride and use the fixed route service. MDT has made a number of changes and improvements to the county fixed route public transportation system to make it more accessible to persons with disabilities. All Metrorail and Metromover stations have ramps and elevators and other accessibility features.

MDT will provide van/sedan shared-ride to persons determined to be “ADA Paratransit Eligible” for those trips that cannot be made using the county fixed route transportation service. You may, for example, be able to use county bus service for some trips there are no barriers which prevent you from getting to and from the bus stop. At other times, you might not be able to use the bus because it is not lift-equipped or there is a barrier which prevents access to the bus stop. ADA Paratransit van/sedan service is meant to assist you at these times.

There are two types of ADA Paratransit eligibility:

- Unconditional – this eligibility is granted if your disability prevents you from using county fixed route transportation service for any trip that you might need to make.
- Conditional – this eligibility is granted if you can use the county fixed route transportation service under certain circumstances, but need paratransit service for other trips.

To enable us to accurately determine your eligibility for this service, please complete the enclosed application form and be as thorough as possible. It is important that all sections of the application form are completed. If any sections are left blanks, the form will not be accepted.

Once the application is completed, mail this application to MDT- Paratransit Operations, 701 NW 1st Court, Suite 1100, Miami, Florida 33136 as part of the ADA paratransit eligibility certification process. (See page II for details).

Completed applications will be processed within 21 days of receipt. You will be notified by letter of your eligibility determination for ADA paratransit service. If you have not heard from us within 21 days, please call and we will provide you with paratransit services until your application is processed. Please note that in some instances, we may not be able to determine your eligibility without further information. In this case we may request further documentation from your medical representative.

If you are determined to be eligible for ADA paratransit service (either unconditionally or conditionally), an “STS Rider’s Guide”, which provides information about the service and how to use it will be sent to you along with an approval letter and a picture ID card.

If it is determined that you are able to use county fixed route transportation service and therefore are not eligible for paratransit service, we will notify you in writing of the reason(s) for this determination. An opportunity to appeal this decision in person will also be provided to you.

MDT’s is to continue to work to provide reliable and accessible transportation to everyone who needs it. We have made a number of improvements to the county fixed route transportation system and offer many personalized services to assist individuals to use it.

INSTRUCTIONS FOR COMPLETING THIS FORM:

The applicant (or an assistant) must complete Parts I and II. A licensed physician must complete and sign the MEDICAL VERIFICATION PART III. Once you have this form completed and signed by your medical representative, please MAIL THIS APPLICATION to MDT – Paratransit Operations, 701 NW 1st Court, Suite 1100, Miami, Florida 33136.

If you have no other means of transportation, STS transportation will be provided to you to attend the in-person assessment. The STS fare is a flat rate of \$3.00 per one-way-trip and will be charged each way both to you and to any companion attending with you.

If you are determined eligible for ADA paratransit service (either unconditionally or conditionally) at the time of your in-person assessment, you will be provided with an STS Rider's Guide and an I.D. card. An approval letter will be sent by mail at a later date.

Please note that in some instances, we may not be able to determine your eligibility without further information. It is recommended that you obtain, from your medical representative, objective medical documentation which can substantiate your medical condition(s) and provide insight regarding your functional abilities or limitations when using the fixed route transportation system. If medical documentation is not attached to the applicant or if determined necessary, we may request further documentation from your medical representative before a determination is made. You will receive notification by mail of our final determination.

ALL QUESTIONS MUST BE ANSWERED. INCOMPLETE AND/OR UNSIGNED FORMS WILL NOT BE ACCEPTED AND MAY CAUSE A DELAY IN YOUR ELIGIBILITY DETERMINATION.

Miami-Dade Transit will process your application. As part of your processing, you may be required to attend an in-person interview.